



April 11, 2020

Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

I wanted to provide another update on The Campus' handling of the COVID-19 pandemic.

To date, there are no confirmed Coronavirus cases in residents or staff in either building! That is a credit to the resilience of our staff and cooperation of our residents in following the protocols that our taskforce has developed, which include:

- Daily screening of both residents and staff;
- Residents have been kept from traveling between buildings;
- Screening of potential admissions for symptoms consistent with the virus;
- Heavy focus on hand washing and sanitizing;
- Attention to disinfecting touch points in both buildings; and
- Increased use of masks by all staff in both buildings.

When symptoms dictate, our physicians will work with the Department of Health to order a COVID test. We have tested two SNF residents, both of whom were found to be negative. Through our screening, we have had several members of our staff self-quarantine. Those staff developed no symptoms and have returned to work.

The response of our staff has been exceptional! We have not experienced any unusual staffing challenges in any of our departments. Direct care and support staff have all demonstrated a dedication to those we serve, and have done so with a positive attitude.

Because The Campus is part of the continuum of care in Central PA, we do continue to admit new residents. Potential admissions are screened prior to acceptance and are isolated upon arrival to observe for any symptoms. We have created an isolation unit to be prepared in the event that a current resident is found to be COVID positive or that a recovering COVID future admission is received from the hospital. We have staff that have volunteered to work in the isolation unit should it be necessary.

Activities staff have done a great job of helping the residents overcome any feelings of isolation. They have helped residents connect with their loved ones through Facetime and Skype.

The taskforce meets throughout the week, even on weekends, by videoconference and we include our physicians on those calls. We follow daily press conferences and teleconferences from state and federal agencies, trade associations and service partners. Everything we do is with the primary intent to keep our residents safe as well as the staff that serves them.

Much work has been done, and we continue to look for new ways to best ensure we have the tools and supplies we need to see The Campus through this unprecedented challenge. Many have asked what they can do to show support for staff. There are two simple things that will have great impact. Monetary contributions will be used for the purchase of food and treats for staff. Notes of thanks and support will be posted throughout the buildings to encourage staff and make them aware that others recognize their heroic work!

As you celebrate Passover or Easter this week, please keep our residents and staff in your thoughts and prayers. And, should you have any questions, feel free to contact me or our building Administrators:

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