



June 26, 2020

Dear Friends and Family of The Residence,

Campus-wide testing was completed on Wednesday to obtain baseline information and to meet the state mandate. While no PCH staff tested positive, there were several residents of the PCH who did test positive. Jasmine contacted those residents and families earlier today and was working to contact others to inform them that their results were negative. If you have not received a call, your resident had a negative test result.

While still out of the building herself, Jasmine has been working with staff to perform 'contact tracing' of the positive residents. Given that the building had already restricted communal dining and eliminated group activities, it is believed there has been little to no contact among the residents. Most residents are staying in their rooms to avoid unnecessary contact.

Jasmine is working with the state to determine timing for additional testing of all PCH residents and staff. Since the first positive test in early June, we have been able to secure additional tests and lab contracts.

The staff have responded tremendously well and have immediately implemented additional steps for caring for those who tested positive and to safeguard those who tested negative. Nursing also continues to monitor all residents for symptoms. With the separation of buildings, our Nursing staff has done an incredible job of handling many duties in addition to their normal care efforts.

While many of you have inquired about visiting residents, the state has still maintained their direction that long-term care facilities remain closed to visitors. With the return of Activities staff, there will be more options for virtual visits. Both Michal and Karen are returning this week and will be available to help coordinate those visits and look in on residents.

Additionally, recognizing the isolation of residents, Jasmine and I are discussing how to safely provide residents with some time outdoors. We will work with the Activities staff to provide such options this week as well.

In last week's letter, I mentioned the Campus visit by the US Public Health Service Corps to review our policies and procedures and to observe our staff as they performed their tasks. On 6/19 and again at their exit on 6/23, the US PHS complimented The Campus on its protocols and preparations for COVID and reinforced that even with all of these in place, this virus can find a way inside. The team felt we were well prepared and even ahead of many campuses they have visited.

While this news can be alarming, know that the staff is working in heroic fashion to contain the virus and prevent spread. As you talk to your loved one, you can assist in significant way by:

- Encouraging your resident to wear a mask when outside of their room and while receiving care in their room.
- Reporting any symptoms or changes in health to Nursing.
- Staying in their room and maintaining social distancing whenever they are outside of their room; and
- Maintaining good hand hygiene always.

We are sending this both by email and hard copy. If you are not on our email list, you are encouraged to sign up for our emergency contact list by providing your email address to Jack Walker at [jwalker@jhgh.org](mailto:jwalker@jhgh.org). This will allow you to receive our communications in a timelier manner.

You are also encouraged to contact either Jasmine Staten, PCH Administrator, or me with questions. Again, Jasmine has remained very active as she recovers.

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For the most up-to-date information regarding COVID, please visit the CDC website at <http://www.cdc.gov/covid19>.

Thank you for your patience and understanding as we continue to work diligently to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

*Allen*

Allen Geckle, CEO