



**Reopening Implementation Plan for the Pennsylvania Department of Human Services's Interim Guidance for Personal Care Homes, Assisted Living Residences and Private Intermediate Care Facilities During COVID-19**

FACILITY INFORMATION	
This section contains the name and location of the facility along with contact information for an individual designated by the facility. That individual does not have to be the Administrator but should be someone available to respond to questions regarding the Implementation Plan.	
1. FACILITY NAME	
The Residence at The Jewish Home of Greater Harrisburg	
2. STREET ADDRESS	
4004 Linglestown Road	
3. CITY	4. ZIP CODE
Harrisburg	17112
5. NAME OF FACILITY CONTACT PERSON	6. PHONE NUMBER OF CONTACT PERSON
Jasmine M. Staten, Administrator	717-441-8530

DATE AND STEP OF REOPENING	
The facility will identify the date upon which all prerequisites will be met to begin the reopening process and the Step at which the facility will enter reopening. Those facilities that experienced a significant COVID-19 outbreak will identify the date the Department of Health survey was conducted (that is required prior to reopening).	
7. DATE THE FACILITY WILL ENTER THE REOPENING PROCESS	
8/31/2020	
8. SELECT THE STEP AT WHICH THE FACILITY WILL ENTER THE REOPENING PROCESS – EITHER STEP 1 OR STEP 2 ( <b>CHECK ONLY ONE</b> )	
<input type="checkbox"/> Step 1 <i>The facility must meet all the Prerequisites included in the Interim Guidance for Personal Care Homes, Assisted Living Residences and private Intermediate Care Facilities During COVID-19</i>	
<input checked="" type="checkbox"/> Step 2 <i>The facility must meet all the Prerequisites, including the baseline universal test for COVID-19 administered to staff and residents (in accordance with the June 26, 2020, Order of the Secretary of Health)</i> <b>AND</b> <i>Have the absence of any new facility onset of COVID-19 cases for 14 consecutive days since baseline COVID-19 testing</i>	

## DATE AND STEP OF REOPENING

### 9. HAS THE FACILITY EXPERIENCED A SIGNIFICANT COVID-19 OUTBREAK? (IF NO, SKIP TO #11)

The Residence has experienced an significant outbreak of COVID-19, that has resulted in six resident infections and three staff infections. Of the six resident infections, two have resulted in death.

## STRATEGY FOR TESTING, COHORTING, PERSONAL PROTECTIVE EQUIPMENT, AND STAFFING

To ensure the facility has taken appropriate measures to protect residents and staff, descriptions of those strategies are required in this section (prerequisites to enter the reopening process).

### 10. DATE RANGE FOR THE BASELINE UNIVERSAL TEST ADMINISTERED TO STAFF AND RESIDENTS (BETWEEN JUNE 14, 2020 AND AUGUST 31, 2020) IN ACCORDANCE WITH THE JUNE 26, 2020, ORDER OF THE SECRETARY OF HEALTH

6/13/2020 to 6/26/2020

### 11. DESCRIBE THE ABILITY TO HAVE COVID-19 DIAGNOSTIC TESTS ADMINISTERED TO ALL RESIDENTS SHOWING SYMPTOMS OF COVID-19 AND TO DO SO WITHIN 24 HOURS

The Residence has existing contracts with Quest Diagnostics and Mako Laboratories to facilitate timely testing of residents.

### 12. DESCRIBE THE ABILITY TO HAVE COVID-19 DIAGNOSTIC TESTS ADMINISTERED TO ALL RESIDENTS AND STAFF IF THE FACILITY EXPERIENCES AN OUTBREAK, INCLUDING ASYMPTOMATIC STAFF

The Residence has completed universal baseline testing for all staff and residents on 6/26/2020. In the event of an outbreak, Quest Laboratories and the PA Department of Health State Laboratory, as well as additional laboratories under contract would be utilized to administer testing to residents and staff. Contact tracing would be performed to establish a priority in the testing process. At this time, we are able to complete testing via nasopharyngeal and anterior nares swabbing.

### 13. DESCRIBE THE PROCEDURE FOR TESTING OF NON-ESSENTIAL STAFF AND VOLUNTEERS

Current staff employed at The Residence are deemed essential. Non-essential staff and volunteers have not been permitted entrance into The Residence per CMS directed restrictions recommended for long term care facilities. We appreciate the time, service and dedication of the non-essential staff and volunteers, and look forward to welcoming them in Step 3 of the reopening process.

### 14. DESCRIBE THE PROCEDURE FOR ADDRESSING RESIDENTS OR STAFF THAT DECLINE OR ARE UNABLE TO BE TESTED

Staff that refuse to be tested will not be permitted to work until a test is conducted and a negative test result is received. Respecting resident's right to refuse testing, those that refuse will be placed on isolation precautions, and treated as a presumptive positive for COVID-19 resident. Staff will care for them using Transmission-based Precautions for 14 days. If they are in a companion suite they will have to be relocated to a single suite. They will be monitored for signs and symptoms of COVID-19 during this period by nursing staff. This is congruent with PA HAN 509.

### 15. DESCRIBE THE PLAN TO COHORT OR ISOLATE RESIDENTS DIAGNOSED WITH COVID-19 IN ACCORDANCE WITH PA-HAN-509 PURSUANT TO SECTION 1 OF THE *INTERIM GUIDANCE FOR Personal Care Homes, Assisted Living Residences and Intermediate Care Facilities DURING COVID-19*.

The Residence has developed a plan and capacity for a COVID positive unit within the facility, anticipating those who may test positive and live in companion suites with a shared space and would need relocated. Residents who test positive within The Residence that have a single apartment are able to remain in their respective residence with the door shut at all times. The Residence has adopted guidance from PA-HAN-509 to ensure resident and staff safety. The Residence has implemented preventative techniques to identify, mitigate, and manage COVID-19 exposures and infections. Included are continued active surveillance via test and screening residents and staff, dedication of staff to exposed residents as feasible, and on site testing of symptomatic staff and residents.

### 16. DESCRIBE THE CURRENT CACHE OF PERSONAL PROTECTIVE EQUIPMENT (PPE) AND THE PLAN TO ENSURE AN ADEQUATE SUPPLY OF PPE FOR STAFF (BASED ON THE TYPE OF CARE EXPECTED TO BE PROVIDED)

The Residence maintains a current 60day supply on hand of PPE. The Residence is in contact with and maintains a relationship with local, state, and federal entities to support emergent shortages of PPE.

## STRATEGY FOR TESTING, COHORTING, PERSONAL PROTECTIVE EQUIPMENT, AND STAFFING

### 17. DESCRIBE THE CURRENT STAFFING STATUS AND THE PLAN TO ENSURE NO STAFFING SHORTAGES

Staffing is operating above the minimum required ratios for Personal Care Homes set forth by Department of Public Welfare, in reference to our current resident census and mobility needs. In the event of multiple staff absences we will utilize our emergency staffing plan, in which will utilize licensed and certified agency staff, staff whom have completed the Temporary Nurse Aide training, staff who are non-clinical for tasks that do not involve direct resident care within The Residence, use of administrative staff that are licensed and/or certified for direct care tasks. Should the implementation of those initiatives be unsuccessful we will contact DHS and DOH respectively, for support.

### 18. DESCRIBE THE PLAN TO HALT ALL REOPENING FACILITIES AND RETURN TO STEP 1 IF THE FACILITY HAS ANY NEW ONSET OF POSITIVE COVID-19 CASES

In the event any new COVID-19 cases are identified in residents and/or staff, The Residence will immediately halt the reopening process and revert back to the prerequisite stage. Therefore, the facility would be closed to visitors, non-essential staff, and volunteers. Independent of the Governor's reopening plan, The Residence reserves the authority to revert back to step one, and /or limit access to areas of The Residence as deemed necessary to maintain and ensure the safety of the residents and staff.

## SCREENING PROTOCOLS

In each block below, describe the screening protocol to be used including where screening occurs, method of determining symptoms and possible exposure, and action taken if screening reveals possible virus. Include how the data will be submitted to the Department.

### 19. RESIDENTS

Residents are screened twice daily by clinical staff for fever and other COVID symptoms. Residents that leave for medically necessary appointments are screened upon their return to the facility. The Residence will isolate any resident that is symptomatic for COVID-19, pending test results, they will be placed on transmission based precautions per DOH guidance.

### 20. STAFF

Staff are screened at the beginning of their shift for fever and possible exposure to COVID-19. The Residence is utilizing a test and symptom based approach to identify asymptomatic and symptomatic staff. Staff are also screened for fever and development of symptoms at the conclusion of their shift by the front desk staff. Any staff member with a temperature above 99.0 degrees are not permitted to work until they are fever free for 24 hours without the use of fever reducing medication. Staff are educated about COVID-19 risks outside of work. Cloth masks were provided to every staff member for usage outside of work to utilize off site to maximize their protection, and that of our residents. All staff are required to wear facial masks during their shift within The Residence with the exception of during times when eating/drinking or utilizing the restroom. Travel vacation requests are granted on a case to case basis and staff travelling to 'hot spots' are required to quarantine for seven days upon their return and have a negative test result.

### 21. HEALTHCARE PERSONNEL WHO ARE NOT STAFF

Person who enter The Residence whom are not staff are required to prescreening before entrance to the facility, and upon the conclusion of their business within the facility. Entrance is restricted if they fail the questionnaire, or a question warrants investigation. Agency personnel are required to have a negative COVID-19 test result prior to commencement of their shift at The Residence. They are also subject to the same testing requirements, in regards to timing, if they wish to continue working at The Residence on an on going basis.

## SCREENING PROTOCOLS

### 22. NON-ESSENTIAL PERSONNEL

Non-essential personnel are not permitted entrance into The Residence at the current time. They will be permitted entry during step 3 of the reopening phase.

### 23. VISITORS

Visitation is restricted to end-of-life circumstances. Visitors are screened at the entrance for fever using a symptom based approach. Visitors are required to wear full PPE (gown, gloves, mask), go directly to their loved ones destination, and maintain 6-foot distance from others. Those found in violation of these rules may be asked to leave the premises. Pets are not permitted on the premises.

### 24. VOLUNTEERS

Volunteers are not permitted entrance into The Residence at the current time. They will be permitted entry during step 3 of the reopening phase.

## COMMUNAL DINING FOR RESIDENTS UNEXPOSED TO COVID-19

Communal dining is the same for all steps of reopening so there is no need to differentiate among the three steps.

### 25. DESCRIBE COMMUNAL DINING MEAL SCHEDULE, INCLUDING STAGGERED HOURS (IF ANY)

Residents will be allowed to eat in the main dining room on an alternating schedule at least three times a week. Residents are encouraged to dine in their rooms, as safely possible.

### 26. DESCRIBE ARRANGEMENT OF TABLES AND CHAIRS TO ALLOW FOR SOCIAL DISTANCING

Table will be minimum 6 feet apart, with no more than seating for two at each table.

### 27. DESCRIBE INFECTION CONTROL MEASURES, INCLUDING USE OF PPE BY STAFF

Dining staff will maintain physical and social distancing as possible during the serving of meals. Staff will wear facial masks, gloves, and eye protection during the serving of meals. Continued cleaning and disinfecting of high touch surfaces in the dining room before and after resident meals. Opening of windows as possible to allow airing out of dining room between meals.

### 28. DESCRIBE ANY OTHER ASPECTS OF COMMUNAL DINING DURING REOPENING

n/a

## ACTIVITIES AND OUTINGS

In each block below, describe the types of activities that will be planned at each step and the outings that will be planned at Step 3 (an all-inclusive list is not necessary). Include where they will be held and approximately how many residents will be involved. Describe how social distancing, hand hygiene, and universal masking will be ensured. Also include precautions that will be taken to prevent multiple touching of items such as game pieces.

### 29. DESCRIBE ACTIVITIES PLANNED FOR STEP 1 (FIVE OR LESS RESIDENTS UNEXPOSED TO COVID-19)

Residents will be screened prior to activities for COVID related symptoms, and temperature. Social distancing, hand hygiene, and wearing a face mask is required at all times during the duration of the activity. The activities will be held in the activity room or outdoors. All materials and surfaces are cleaned using an EPA approved chemical before and after activities. Activities will be for five or less residents at a given time on a rotating basis.

### 30. DESCRIBE ACTIVITIES PLANNED FOR STEP 2 (TEN OR LESS RESIDENTS UNEXPOSED TO COVID-19)

Maintaining comparable requirements to Step one, only increased to no more that ten residents at a time.

## ACTIVITIES AND OUTINGS

### 31. DESCRIBE ACTIVITIES PLANNED FOR STEP 3

Maintaining comparable requirements to Step one and two, increased to no more than 25 residents at a time.

### 32. DESCRIBE OUTINGS PLANNED FOR STEP 3

No outings off of The Residence will be planned until the conclusion of step 3.

## NON-ESSENTIAL PERSONNEL

In Step 2, non-essential personnel deemed necessary by the facility are allowed (in addition to those already permitted in Section 4 of *Interim Guidance for Personal Care Homes, Assisted Living Residences and Intermediate Care Facilities During COVID-19*). In Step 3, all non-essential personnel are allowed. Screening and additional precautions including social distancing, hand hygiene, and universal masking are required for non-essential personnel.

### 33. DESCRIBE THE LIMITED NUMBER AND TYPES OF NON-ESSENTIAL PERSONNEL THAT HAVE BEEN DETERMINED NECESSARY AT STEP 2

The Residence has deemed all staff as essential during the COVID-19 pandemic. Vendors that will be granted access in Step 3 will be beautician and therapy personnel.

### 34. DESCRIBE HOW SOCIAL DISTANCING, HAND HYGIENE, AND UNIVERSAL MASKING WILL BE ENSURED FOR NON-ESSENTIAL PERSONNEL AT STEPS 2 AND 3

Non-essential personnel not wearing a facemask will not be permitted entrance into The Residence. Social distancing will be maintained as their areas of work are spaced out appropriately to ensure social distancing can be maintained between clients. Alcohol based hand gels and soap and water are available to the staff to maintain hand hygiene.

### 35. DESCRIBE MEASURES PLANNED TO ENSURE NON-ESSENTIAL PERSONNEL DO NOT COME INTO CONTACT WITH RESIDENTS EXPOSED TO COVID-19

Non-essential personnel are restricted from entering direct care areas. Residents who are requesting or receiving their services will be in their respective areas of business. Therapy has a separate gym. Beautician has a separate salon.

## VISITATION PLAN

For visitation to be permitted in Steps 2 and 3 of reopening (as described in Section 6 of *Interim Guidance for Personal Care Homes, Assisted Living Facilities and Intermediate Care Facilities During COVID-19*), the following requirements are established. Screening and additional precautions including social distancing, hand hygiene, and universal masking are required for visitors.

### 36. DESCRIBE THE SCHEDULE OF VISITATION HOURS AND THE LENGTH OF EACH VISIT

Visitation hours will occur in 30 minute intervals between the hours of 1100 and 1700, Tuesday-Friday.

### 37. DESCRIBE HOW SCHEDULING VISITORS WILL OCCUR

Family members who would like to visit would contact the Activities Director to schedule a visit. Consideration would be taken to ensure that every resident has a fair chance to have a visitation that week to ensure equity during the scheduling process.

### 38. DESCRIBE HOW VISITATION AREA(S) WILL BE SANITIZED BETWEEN EACH VISIT

Visitation area will be sanitized with an EPA approved cleaner. Time will lapse between visits to allow for disinfection of the area prior to starting another visitation.

### 39. WHAT IS THE ALLOWABLE NUMBER OF VISITORS PER RESIDENT BASED ON THE CAPABILITY TO MAINTAIN SOCIAL DISTANCING AND INFECTION CONTROL?

Two visitors are allowed per visit. During visitation social distancing and the use of masks will be strictly enforced.

**VISITATION PLAN**

**40. DESCRIBE THE ORDER IN WHICH SCHEDULED VISITS WILL BE PRIORITIZED**

Visits will be prioritized based on the residents need and emotional state.

<b>STEP 2</b>	<p><b>41. DESCRIBE HOW THE FACILITY WILL DETERMINE THOSE RESIDENTS WHO CAN SAFELY ACCEPT VISITORS AT STEP 2 (CONSIDERING SUCH SAFETY FACTORS AS EXPOSURE TO OUTDOOR WEATHER AND TRANSPORTING RESIDENT TO VISITOR LOCATION)</b></p> <p>The Residence clinical team will determine the priority of scheduling visits, taking into account mobility, resident well being and cognition, and the weather.</p>
	<p><b>42. DESCRIBE THE OUTDOOR VISITATION SPACE FOR STEP 2 TO INCLUDE THE COVERAGE FOR SEVERE WEATHER, THE ENTRANCE, AND THE ROUTE TO ACCESS THE SPACE</b></p> <p>The visitation location details will be discussed with prospective visitors at the time of scheduling. Location may be altered due to weather or emergencies, as deemed by the Administrator.</p>
	<p><b>43. DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING OUTDOOR VISITS</b></p> <p>Proper signage, and markings on the ground.</p>
	<p><b>44. DESCRIBE THE INDOOR VISITATION SPACE THAT WILL BE USED IN THE EVENT OF EXCESSIVELY SEVERE WEATHER TO INCLUDE THE ENTRANCE AND THE ROUTE TO ACCESS THE SPACE</b></p> <p>In the case of inclement weather visitation will be conducted in The Residence private dining room.</p>
	<p><b>45. DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING INDOOR VISITS</b></p> <p>The visitation space is arranged to maintain six foot distance between the resident and their visitors.</p>
<b>STEP 3</b>	<p><b>46. DESCRIBE HOW THE FACILITY WILL DETERMINE THOSE RESIDENTS WHO CAN SAFELY ACCEPT VISITORS AT STEP 3 (CONSIDERING SUCH SAFETY FACTORS AS TRANSPORTING RESIDENT TO VISITOR LOCATION)</b></p> <p>The clinical staff will determine which residents are safely able to accept visitation</p>
	<p><b>47. WILL OUTDOOR VISITATION BE UTILIZED AT STEP 3? IF NO, SKIP TO QUESTION #52</b></p> <p>Yes, outdoor visitation will be encouraged within our enclosed screened in area. Outdoor visits will occur in weather that is under 85 degrees. Indoor visitation in a designated area. All visitation will be monitored by a staff member to ensure that social distancing guidelines are being maintained.</p>
	<p><b>48. DESCRIBE THE OUTDOOR VISITATION SPACE FOR STEP 3 TO INCLUDE THE COVERAGE FOR SEVERE WEATHER, THE ENTRANCE, AND THE ROUTE TO ACCESS THE SPACE (IF THE SAME AS STEP 2, ENTER "SAME")</b></p> <p>same</p>
	<p><b>49. DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING OUTDOOR VISITS (IF THE SAME AS STEP 2, ENTER "SAME")</b></p> <p>same</p>
	<p><b>50. DESCRIBE THE INDOOR VISITATION SPACE THAT WILL BE USED TO INCLUDE THE ENTRANCE AND THE ROUTE TO ACCESS THE SPACE (IF THE SAME AS STEP 2, ENTER "SAME")</b></p> <p>same</p>
	<p><b>51. DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING INDOOR VISITS (IF THE SAME AS STEP 2, ENTER "SAME")</b></p> <p>same</p>
	<p><b>52. FOR THOSE RESIDENTS UNABLE TO BE TRANSPORTED TO THE DESIGNATED VISITATION AREA, DESCRIBE THE INFECTION CONTROL PRECAUTIONS THAT WILL BE PUT IN PLACE TO ALLOW VISITATION IN THE RESIDENT'S ROOM</b></p>

## VISITATION PLAN

Visitors will be screened upon entrance to the facility. Universal masking is required. Entrance will be restricted to visitors that have a fever or are visibly ill. Children that are unable to maintain social distance standards, or comply will be asked to leave.

## VOLUNTEERS

In Step 2, volunteers are allowed only for the purpose of assisting with outdoor visitation protocols and may only conduct volunteer duties with residents unexposed to COVID-19. In Step 3, all volunteer duties may be conducted, but only with residents unexposed to COVID-19. Screening, social distancing, and additional precautions including hand hygiene and universal masking are required for volunteers.

**53. DESCRIBE INFECTION CONTROL PRECAUTIONS ESTABLISHED FOR VOLUNTEERS, INCLUDING MEASURES PLANNED TO ENSURE VOLUNTEERS DO NOT COME INTO CONTACT WITH RESIDENTS EXPOSED TO COVID-19**

Volunteers will be screened upon entrance of the facility during step 3 of reopening. Universal masking is required. Proper hand hygiene is required, and encouraged throughout the duration of their duties. Proper signage would identify COVID-19 areas and volunteers are restricted from entering COVID positive areas.

**54. DESCRIBE THE DUTIES TO BE PERFORMED BY VOLUNTEERS DURING STEP 2**

Volunteers are permitted to supportThe Residence off site during step 2



SIGNATURE OF ADMINISTRATOR

8/6/2020

DATE

