To Family, Friends & Staff of The Campus,

Good news as we enter a holiday weekend! There are currently no known COVID cases among our residents or staff.

That said, Dauphin County continues to see an increase in cases as do surrounding counties, so The Campus will remain diligent in its efforts to combat the virus.

Testing of non-vaccinated staff will continue weekly. Please watch for and comply with testing schedules to avoid any lost time at work. Vaccinated staff and residents will be monitored for symptoms and tested as indicated.

Screening will also continue for those entering the buildings to work or to visit. Please make certain you follow screening protocols. Temperatures of 90.0° and such were noted on the screening sheets this week. If you are having difficulty with screening, please ask for assistance.

Vaccinated staff may resume wearing a surgical mask with their face shield, and non-vaccinated staff will continue to wear N95 masks with face shields.

Vaccines and vaccine booster shots will continue to be made available to staff and residents. There has been much reported in the media regarding vaccine mandates, and we continue to monitor the direction of CDC and state health departments. Pfizer booster shots will be available by late September to those vaccinated with Pfizer last January.

We are all happy to see visitation resuming more and more in both buildings. As an infection control precaution, some restrictions do still apply to visits. In the PCH, there are currently no restrictions and visitors can visit between 8 am and 8 pm. If a visitor is not vaccinated, they are required to be masked. Masking of vaccinated visitors in resident rooms is at the discretion of the resident. When visiting, it is requested that you not be in public areas of the building and visit only in the resident room or outside. When outside, please maintain standard social distancing guidelines.

In the SNF, visitation with residents in semi-private rooms continue to require prescheduling by calling 441-8527. For residents in private rooms, visitations need not be prescheduled, but you are asked to avoid mealtimes as it might interfere with those who are assisting with meal deliveries and feeding. If your visit falls under the compassionate care guidelines or your loved one is in a private room, you do not need to preschedule but are asked not to visit during
mealtimes unless you are assisting with feeding. To assist with feeding, you can speak with Social Services staff who will assist with getting instructions.

As a final note, if bringing new clothing to the skilled facility, please give that to the Receptionist who will coordinate having the clothing labeled to prevent lost articles. Clothing is laundered in bulk, so if not labeled, there is no way to ensure that the clothing gets back to the correct resident.

Again, your support and encouraging notes to staff are appreciated and uplifting. Staff have been diligently battling this pandemic on behalf of our residents for 18 months and continue to work hard to provide as safe an environment as possible. We are certainly not at the finish line yet and want to continue to be able to prevent any outbreaks that would result in having to reinstate restrictions.

Enjoy the holiday weekend and feel free to contact us with any questions.

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August 25, 2021

To Family, Friends & Staff of The Campus,

Today’s letter serves to inform you of another positive test. A staff member tested positive this week. This person works in the skilled nursing building but is not a direct care giver. The employee had been off for several days before the positive test, so this positive had no effect on the building status. There has now been a total of six positive tests in the SNF during August – three residents and three staff members.

The good news is that the previous residents and staff who tested positive have recovered and the building will return to “green” status and visitation will resume this weekend! The personal care home remains “green” as well.

We do continue to ask that visitors who might be experiencing symptoms consistent with COVID not visit so as not to put residents and staff at further risk.

The Campus continues to follow a rigid testing regimen of both vaccinated and non-vaccinated staff to help identify and isolate any positive cases as soon as possible. That will continue until we are considered COVID-neutral (no positive cases).

Efforts to educate staff about the benefits of the vaccine continue. Management and our physicians continue to follow news about the vaccines and boosters and will make decisions as more information becomes available. The percentage of vaccinated staff continues to climb through education efforts. We are also monitoring news of state and federal mandate efforts related to the vaccine. Our pharmacy continues to make visits to The Campus to administer the vaccine.

Feel free to contact us with any questions.

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August 13, 2021

To Family, Friends & Staff of The Campus,

Our apologies for yet another letter this week. Today, we learned of another COVID positive resident on the South Wing of our skilled nursing facility. This resident is a roommate of one of the residents who tested positive earlier this week. At this point, we have identified five total positive cases: three residents and two staff. All cases have been from our South Wing of the SNF. There are currently no known positive cases among our staff or residents in the other areas of The Campus.

As required by the current regulations, visitation in South Wing will remain restricted until fourteen days have passed since the last positive test. Visitation to the Guild unit, North Wing and personal care home will continue in accordance with current policy at this time. For the safety of residents and staff, we ask visitors not to visit if feeling ill and to continue to submit to screening protocols upon visiting.

In addition to the testing conducted this week, residents and staff showing any signs or symptoms consistent with COVID will continue to be tested, and on Monday, 8/16, we will conduct Campus-wide testing in an effort to identify and isolate any new positive cases.

The Campus currently has ample supplies of PPE, and our pharmacy provider has indicated their willingness to administer vaccines as requested. Currently, all three brands of vaccine are available.

Feel free to contact us with any questions.

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August 10, 2021

To Family & Friends of The Jewish Home,

We have been made aware that one of our staff members tested positive for COVID outside of the facility. Subsequent contact tracing and testing turned up an additional staff member and one resident who tested positive. The resident’s family has been notified. All three are from our nursing home South Wing, and two of the three are fully vaccinated. COVID protocols have been implemented for the two halls on South. As of this writing, no positive cases have been identified in the Guild nor on the North Wing.

The Home has implemented COVID protocols. Full building testing has been conducted and will continue to be done at regular intervals until we return to a “green” zone. The next full building test will be administered on Monday. Residents throughout the building will be monitored regularly for signs and symptoms, with additional testing performed if needed.

The two halls on South Wing are currently under COVID protocols, meaning residents will remain in their rooms and in-person visitation will be discontinued until 14 days have passed since the last positive test result. Preapproved compassionate care visits can continue at the approved frequency. As of now, the Guild and North Wing continue as “green” and visitation may continue. Those visiting the Guild must enter and leave through the back door until South Wing returns to “green”.

As the Dauphin County and surrounding area positivity rates have dramatically increased, we have been informed of new cases in several area facilities. For the safety of our residents, we do ask those visiting The Campus to not visit if feeling ill, and to comply with the screening processes in place.

Our staff has been incredible in their dedication and diligence throughout the pandemic, and we anticipate staff working heroically to combat this new outbreak.

Feel free to contact us with any questions.

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August 10, 2021

To Family & Friends of The Residence,

As of this writing, there are NO known positive COVID cases among residents and staff of the personal care home. With the positivity rate in Dauphin County and surrounding areas rising sharply over the last several weeks, we have been aware that positive cases have been reported in several local long term care facilities.

We are writing to inform you that there have been three positive cases in our skilled nursing facility, all on the South Wing. Two staff members and one resident have been identified as COVID positive. Again, there are NO known positive cases in The Residence.

At present, staff will continue to closely monitor PCH residents for any signs and symptoms, and testing will be performed as needed. As a precaution, staff have increased the use of PPE to include face shields.

Other protocols have been implemented, including limiting staff movement between buildings until all areas of The Campus are again considered “green” zones.

Currently, no changes have been made to the visitation policies currently in effect in The Residence.

For the safety of our residents, we do ask those visiting The Campus to not visit if feeling ill, and to comply with the screening processes in place.

Feel free to reach out to us with questions.

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Renee
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Wellness Director
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July 28, 2021

To Family & Friends of The Jewish Home,

As July comes to a close, we are happy to report that we continue to be “COVID-neutral”! There has not been a confirmed positive case among residents since January, nor a confirmed case among staff for months.

Daily screening of all staff entering and leaving the facility continues, and visitors are also screened when coming into the building.

Dauphin County, like most of the country, has recently experienced an increase in cases. In response, we are following CDC and DOH guidance with respect to testing. Staff who are not vaccinated tested regularly, and tests are also administered as needed for those who develop signs or symptoms consistent with COVID.

Understanding the importance of visitation to both residents and families, we continue to look for ways to increase visitations without compromising the infection control standards put forth by the government. The safety of our residents and staff is of the utmost importance. Beginning Monday, August 2, unscheduled visits to private rooms will be permitted. Semi-private rooms with only one occupant will be allowed unscheduled visits as well. However, as occupancy increases in the building, no guarantees are made as to when a roommate might be assigned to a semi-private room. Outdoor visits and visits to residents in semi-private rooms still must be prescheduled to ensure that there is a designated space reserved for that visit. To avoid interfering with mealtimes, visitation is restricted from 8 am - 9:30 am; 11:30 am – 12:30 pm; and 4:30 pm – 5:30 pm. We also will ask visitors to vacate a resident room while direct care is being provided. Visits are still limited to two persons at a time. When taking a loved one outside during a visit, we ask that you notify the nurse on that unit and suggest sunscreen for the resident. While outside, please observe social distancing from other families and remember to keep the resident hydrated. For those visiting residents in semi-private rooms, you must still schedule a visit by calling 717-441-8521. This will help to ensure that a designated visitation area is reserved for your visit. Note: the email address that was previously used for scheduling visits is no longer being used.

Our staff has been absolutely incredible in their dedication and diligence throughout the pandemic, and we ask you to continue to provide cards and notes of support as they continue to work under difficult conditions in an effort to keep your loved ones safe.
We thank you for your patience and support as we continue to navigate the challenges presented by this pandemic. As always, the safety of our residents, visitors and staff is of the utmost importance. Feel free to contact us with any questions.

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July 26, 2021

To Family & Friends of The Residence,

We just wanted to give a current update regarding The Residence and our response and preparation to COVID. We have not had a positive resident since January, and that was in the skilled nursing facility. And, it has been well over two months since an employee has tested positive.

That said, everyone sees or hears the reports of the new variant and the increasing positive cases across our county and the U.S. The Campus monitors this closely and continues to be diligent in our screening and testing protocols. It is keenly understood that it only takes one person to bring the virus into the building.

All staff and visitors continue to be screened upon arrival in any of our buildings. Staff continue to wear masks, and management encourages those who are not vaccinated to consider receiving it for the safety of themselves, their co-workers, and the residents. As a reminder, we do ask visitors not to come if they are feeling ill or have any symptoms that could possibly indicate COVID.

Visitation has slowly been expanding as new guidance comes out from federal and state oversight bodies. A more detailed announcement is attached, but briefly here is some guidance:

- We are allowed to increase visitation as long as we are following good infection control practices.
- Visitation is now permitted between 8:00 am and 8:00 pm.
- Visits inside an apartment are limited to five persons, while outdoor visits are currently capped at 8 persons.
- Residents in private apartments are permitted to have visits in those apartments, while those sharing apartments will be directed on designated areas for visits.
- Visitors are still requested to call ahead to help us manage the number of people in the building and to ensure we have an appropriate space for you to meet. You can call the front desk at 717.441.8880 to arrange visits.
Communal dining and group activities have returned, and it is certainly good to see residents sitting together and enjoying each other’s company again! The barber and beauty shop has resumed operation as well, though hours are limited at this time while the shop owners rebuild their staff.

We thank you for your patience and confidence as we continue to navigate the challenges presented by this pandemic. As always, the safety of our residents, visitors and staff is of the utmost importance.

If you are receiving these notifications by mail and have not done so, you can provide an email address to Jack Walker at jwalker@jhgh.org. This will allow for receipt of these and other notifications sooner.

Feel free to reach out to us with questions.

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June 21, 2021

To Family & Friends of The Jewish Home,

We continue to report the good news that The Campus has no confirmed positive COVID cases. Dauphin County continues to experience a decline in positive cases. With the news of reduced restrictions by state and county government, we remind you that we are governed by the Centers of Medicaid and Medicare Services (CMS) and the PA Department of Health (DOH).

We have created a visitation Q&A with information derived directly from the CMS and CDC regulatory resources. The visitation Q&A is attached to this letter for your convenience and available at the reception desk for when you come in to visit. Visitation is permitted but must be prescheduled to control the number of people in the building. Visits can be scheduled by calling 717.441.8521 Monday through Friday from 8am to 1:30pm.

We thank you for your patience and support as we continue to navigate the challenges presented by this pandemic. As always, the safety of our residents, visitors and staff is of the utmost importance.

If you are receiving these updates in hardcopy, you can provide an email address to Jack Walker at jwalker@jhgh.org. This will allow quicker notification whenever news is distributed.

Feel free to contact us with any questions.

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June 22, 2021

To Family & Friends of The Residence,

We continue to report the good news that The Campus has no confirmed positive COVID cases. Dauphin County continues to experience a decline in positive cases. With the news of reduced restrictions by state and county government, we remind you that we are governed by the PA Department of Human Services which is adopting guidance from the Centers of Medicaid and Medicare Services (CMS), PA Department of Health (DOH) and the Centers for Disease Control(CDC).

We have created a visitation Q&A with information derived directly from the CMS and CDC regulatory resources. The visitation Q&A is attached to this letter for your convenience and available at the reception desk for when you come in to visit. Visitation is permitted but must be prescheduled to control the number of people in the building. Visits can be scheduled by calling 717.441.8880 Monday through Friday from 8am to 4:30pm.

As a reminder, while we see news of lifted restrictions across the county and the state, long term care is required to follow specific guidance related to reopening. We closely monitor that guidance and will continue to adapt our protocols accordingly. There are no recent changes in this guidance. Recently as the weather becomes nicer and families have celebrations such as graduations and weddings, along with specially celebrated days we are seeing an increase in requests to take residents off campus. While we can only still recommend medically necessary off-site trips, if a resident chooses to leave for non-medical reasons we are required to assess each situation to determine the level of risk and if a quarantine would be necessary dependent upon the risk associated. The Director of Wellness along with Administrator will assess this and indicate the level of protective measures that need to be taken in the individual situation.

On a positive note we are seeing internally a broader attendance at group activities, we held our first in person resident council meeting last week in over a year, and we had an outdoor entertainer perform in the PCH back patio. While these measures still are not what everyone is accustomed too, we are seeing the life of the community return with pleasure.

We thank you for your patience and confidence as we continue to navigate the challenges presented by this pandemic. As always, the safety of our residents, visitors and staff is of the utmost importance.

If you are receiving these notifications by mail and have not done so, you can provide an email address to Jack Walker at jwalker@jhgh.org. This will allow for receipt of these and other notifications sooner.

Feel free to reach out to us with questions.

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June 11, 2021

To Family & Friends of The Jewish Home,

We continue to report the good news that The Campus has no confirmed positive COVID cases. Dauphin County continues to experience a decline in positive cases. With the news of reduced restrictions by state and county government, we remind you that we are governed by the PA Department of Health and our policies are governed by the DoH’s guidance.

The Home has begun reopening with group dining and small group activities. Visitation is permitted but must be prescheduled to control the number of people in the building. Visits can be scheduled by calling 717.441.8521. We will continue to review guidance on visitation, and will adjust our protocols as new guidance is issued. The current visitation policy is attached.

On an unrelated note, also attached is our policy related to laundry. Any new clothing items brought into the facility for residents should be given to the Receptionist. This will allow those items to be properly labeled. If not labeled, clothing cannot be easily identified to a resident.

We thank you for your patience and support as we continue to navigate the challenges presented by this pandemic. As always, the safety of our residents, visitors and staff is of the utmost importance.

If you are receiving these updates in hardcopy, you can provide an email address to Jack Walker at jwalker@jhgh.org. This will allow quicker notification whenever news is distributed.

Feel free to contact us with any questions.

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June 11, 2021

To Family & Friends of The Residence,

The Campus continues to have no confirmed positive COVID cases at this time. Dauphin County’s positive rate remains low enough to allow us to continue to reopen the facility.

The dining room has opened, and some group activities have resumed. The barber and beauty shop has resumed operation as well.

Visitation has been expanded to include more indoor and outdoor options. You are still required to preschedule visits by calling the front desk at 717.441.8880.

As a reminder, while we see news of lifted restrictions across the county and the state, long term care is required to follow specific guidance related to reopening. We closely monitor that guidance and will continue to adapt our protocols accordingly.

We thank you for your patience and confidence as we continue to navigate the challenges presented by this pandemic. As always, the safety of our residents, visitors and staff is of the utmost importance.

If you are receiving these notifications by mail and have not done so, you can provide an email address to Jack Walker at jwalker@jhgh.org. This will allow for receipt of these and other notifications sooner.

Feel free to reach out to us with questions.

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May 14, 2021

To Family, Friends & Staff of The Campus,

The last several weeks have seen an increase in activity on The Campus and a flurry of good news on the testing front! With a series of tests with no positive COVID cases, we have once again begun to reopen.

As we see the news reports of revisions in recommendations released by the CDC, it is important to remember that long term care is governed by the PA Department of Health and Department of Human Services. These oversight bodies have established criteria for long term care related to COVID.

Presently, both buildings have begun to relax certain restrictions. Testing has been cut back due to the recent results. Currently, residents will only be tested if they show symptoms consistent with COVID. Staff who have not been vaccinated will be tested weekly, and vaccinated staff will only be tested if showing symptoms. Daily screening of staff will continue at the beginning and end of each shift.

Nearly all of our residents and well over half of all staff have been vaccinated. Our pharmacy partner continues to provide periodic vaccination clinics to allow those unvaccinated staff and residents to receive the vaccine.

Visitation is being expanded and will include both indoor and outdoor options, but still requires prescheduling and still includes limits on the number of people visiting at one time. Please help us maintain a safe environment for our residents by adhering to our visitation policies.

The dining rooms in both building have reopened for residents who are fully vaccinated, and group activities have resumed in both buildings.

Again, while you will hear much about changes to PPE and close contact in the news, we will closely monitor updates from DOH and DHS and apply the appropriate changes to our policies. Our goal continues to provide a safe and healthy experience for our residents and staff. Staff who have not been fully vaccinated will continue to wear N95 masks. Those who have been vaccinated will now have the option to wear a surgical mask instead of an N95.
While travel regulations are being eased, staff are reminded to still advise supervisors as to your travel plans. You will be instructed on any testing protocols required upon your return.

Though we experienced COVID outbreaks over the last year, Our Campus has done an outstanding job of combatting this virus by being aggressive in our policy development and through the extreme sacrifices of our residents and staff. We thank you for your patience and support and encourage you to contact us with any questions.

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May 4, 2021

To Family & Friends of The Jewish Home,

Last week’s testing results were finalized yesterday and revealed no new positive cases of COVID!

With those results, we can once again begin our reopening process in the skilled nursing facility. With no new positives this week, we can begin visitation on Monday, May 10. Visitation must be prescheduled.

Also on Monday, we hope to resume group dining and small group activities. It will be good to see more residents out and about the building again!

Dauphin County’s positivity rate has dropped below 10 %, but remains high. We will continue to encourage residents and staff to follow safe practices, and we will test in accordance with the new guidelines for testing.

We thank you for your patience and confidence as we continue to navigate the challenges presented by this pandemic. As always, the safety of our residents, visitors and staff is of the utmost importance.

Feel free to contact us with questions.

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May 4, 2021

To Family & Friends of The Residence,

Last week’s testing results were finalized yesterday and revealed no new positive cases of COVID!

With those results, we can once again begin our reopening process in The Residence. Visitation can resume and must be prescheduled. Those who wish to visit can contact JoAnn at the front desk to arrange a visit. Jo can be reached at 717.441.8880.

The dining room will reopen this Friday, May 10. Group activities are also planned to resume on Friday. It will be good to see more residents out and about the building again!

Dauphin County’s positivity rate has dropped below 10 %, but remains high. We will continue to encourage residents and staff to follow safe practices, and we will test in accordance with the new guidelines for testing.

We thank you for your patience and confidence as we continue to navigate the challenges presented by this pandemic. As always, the safety of our residents, visitors and staff is of the utmost importance.

Feel free to reach out to any of us with questions.

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April 24, 2021

To Family & Friends of The Jewish Home,

This week’s testing revealed no new positive COVID cases among residents and staff. Given Dauphin County currently has a positivity rate above 10 percent, we will be testing two times a week until the rate drops. In addition, we continue to screen all staff daily, and monitor residents for any symptoms.

As favorable testing results continue, we will be able to further reopen in accordance with state and federal guidelines. We understand the frustration and appreciate the cooperation as we work to safely reconnect families and residents. As you can see, even with the increase in people being vaccinated, confirmed COVID cases continue to grow in the area.

We currently have a higher vaccination rate than many other facilities in the long-term care sector, and we continue to work with our pharmacy to schedule vaccinations and educate staff on the benefits and limited side effects of the vaccine.

Thank you for the support many of you have shown. Feel free to contact us with questions.

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April 24, 2021

To Family & Friends of The Residence,

It has certainly been a month of ups and downs. We were able to partially “reopen” only to have to quickly shut down again. Overall, our residents and staff have shown a tremendous resiliency and we recognize the emotional toll it has taken on families as well.

Testing from the past week indicated no new positive cases, which allowed us to again resume some activities. That said, Dauphin County’s positivity rate is now above 10 percent, meaning we will be testing twice weekly to comply with regulations. Of course, our staff will continue to monitor and screen for symptoms.

If testing reveals no positive in the upcoming week, we will move to “Step 3” of reopening on or around May 3. This will allow us to expand our visitation to allow families to visit in private apartments with PPE and other protocols. Visits will have to be scheduled and more information will be shared as we approach that step.

Our vaccination rate is excellent among residents and continues to grow among staff as we continue to educate team members and promote the benefits of the vaccine. The Campus works closely with our pharmacy to make the vaccine available to staff and new residents.

We also want to share some exciting “non-COVID” news regarding The Residence. As Courtney and Renee (Wellness Director) have become acclimated to the building, they have also been able to increase staff. And, our Dietary department is resuming the open dining concept with new menus and hours. Residents will have options and will be able to order “restaurant style” from menus instead of selecting meals in advance. Sample menus are attached.

Feel free to reach out to any of us with questions.

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April 16, 2021

To Family, Friends & Staff of The Campus,

We would like to update everyone on the current status of The Campus. With both buildings having had successful COVID testing cycles, we can announce another round of reopening!

There are currently no confirmed COVID positive residents or staff on The Campus.

The personal care home has already resumed communal dining, small group activities, and visitation. Those wishing to visit can follow the previously established protocols for arranging visits.

The skilled nursing facility will be resuming visitation for residents in the Guild or on South Wing as early as Monday. In keeping with Department of Health protocols, we are hopeful to resume visits for residents on the North Wing on Thursday, 4/23.

With the positivity rate in Dauphin County rising, we will continue to test in accordance with CDC and DOH recommendations and will notify everyone of results as soon as received.

Feel free to reach out to any of us with questions.

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April 10, 2021

To Family & Friends of The Jewish Home,

Testing this past week identified one positive COVID case affecting our skilled nursing facility as one of our staff members tested positive. Fortunately, this was a staff person who had little or no contact with residents. There are no other confirmed or suspected positive tests among residents or staff currently.

Unfortunately, according to Center for Medicare Services guidelines, the positive result required that we cease in-person visitation. We will resume visitations when regs allow based on the results of upcoming testing. Families will be notified as soon as we know we can allow visitors back into the building.

Testing will resume this week with residents being tested on Sunday and staff on Monday. We will inform you of the outcome of the testing when the results are received.

Our pharmacy partner returned this week to vaccinate residents and staff. Currently, all residents have been vaccinated except for the newly admitted residents. An additional twenty-five staff members received the vaccination, and our numbers of vaccinated staff continue to grow. We continue to educate staff about, and encourage them to receive, the vaccine.

Dauphin County has experienced an increase in positive cases recently. To keep our residents and co-workers safe, we continue to promote the proper use of PPE, hand hygiene, social distancing, and we continue to screen staff daily to identify any potential exposures to or symptoms of COVID.

Thank you for the support many of you have shown. Feel free to reach out to any of us with questions.

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April 10, 2021

To Family & Friends of The Residence,

As a result of last week’s COVID positive employee, we continue with aggressive testing of staff and residents, monitoring residents for symptoms and screening staff upon entering and exiting the building.

This week saw residents and staff each tested two times. Results of the first tests did not identify any COVID positive cases. We are still awaiting the results from the second round of testing. In the week ahead, residents and staff will again be tested twice. With good results, we will be able to reopen by the end of the week. Families will be notified when the results are received.

In the absence of visitations, we continue to encourage residents to take walks and spend some time outdoors when weather permits.

As positive numbers rise across both Dauphin County and the state, we are reminded that the fight against this pandemic is not over. Staff and residents are continually reminded to maintain social distancing, observe hand hygiene, participate in routine screening, and wear proper PPE.

We are experiencing an increase in the number of employees who are receiving the vaccine, and all residents in the PCH have been vaccinated. As has been explained previously, while the vaccines are under the Emergency Use Authorization (EUA), we cannot mandate vaccines for staff, but we do continue to encourage and educate staff in hopes of getting closer to 100% of staff vaccinated.

Feel free to reach out to any of us with questions.

Allen
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Courtney
Courtney Bolinsky
PCHA
717.441.8530
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April 5, 2021

To Family & Friends of The Residence,

This morning, we received test results indicating that one of our Nursing team members was positive for COVID. Contact tracing was immediately done, and indications are that no residents or staff had prolonged contact with this individual.

However, state guidelines do require us to reverse some of the reopening activities. As of now, we must temporarily revert to in-room dining, and group activities will be restricted. Residents are encouraged to come out of their apartments for walks and even spend some time outside enjoying the weather. Unfortunately, in-person visitations are also restricted due to the positive test. Visitation can resume after two consecutive cycles of testing with no new positive cases. Our hope is that we can resume our reopening plans by April 15. In the interim, our Activities staff will continue to coordinate virtual visits. We are also working on reopening the Beauty Shop after the two-test cycle is completed.

As positive numbers rise across both Dauphin County and the state, we are reminded that the fight against this pandemic is not over. We continue to encourage our residents and staff to receive vaccinations, and our Infection Preventionist Nurse works diligently with our pharmacy to make the vaccine available. We ask that all residents wear masks when out of their rooms, and we will continue to test regularly to identify any new cases as quickly as possible. This week, we plan to test residents on Monday and Wednesday, and test staff on Wednesday and Friday. We will inform everyone of the test results as soon as they are received.

Staff and residents are continually reminded to maintain social distancing, observe hand hygiene, participate in routine screening, and wear proper PPE.

We recognize the tremendous loss of contact that our residents and families have endured over the last thirteen months since visitation was first restricted. While frustrating to all of us, this should not diminish the extreme efforts our staff have also put forth in successfully combatting the virus and protecting our residents.

We thank you for your patience and your trust in our facility and staff and look forward to seeing many of you on Campus again as soon as we can resume visitation. Feel free to reach out to any of us with questions.

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Courtney
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March 19, 2021

To Staff of The Campus,

Last week (March 10) marked the one-year anniversary of the restrictions on visitation on The Campus. Staff have made tremendous sacrifices in an effort to keep residents and fellow staff safe, and for that we say, ‘thank you’! The impact of the restrictions on residents and their families have been even more challenging. Their separation has been devastating. We owe it to them to do everything possible to allow them to reconnect physically.

With the results of recent testing and the government’s relaxing of restrictions, we can begin moving both facilities forward in early steps of reopening. This includes visitations. As we move forward in conjunction with the guidance for both the SNF and PCH, we implore each of you to continue to be diligent with screening, hand-sanitizing, and PPE observance. Continue to be careful in what you do outside of work – do not become complacent! A single positive COVID test can change the reopening plans.

If you have not already been vaccinated, please consider signing up for the vaccine when availability is announced. We are slowly increasing our percentage of vaccinated staff, and that helps with the “return to normalcy” not just on The Campus but in the general community as well.

As visitation resumes, we must make a few changes to our relaxed employee parking policies. The area directly in front of the SNF entrance should again be reserved for our visitors, physicians, and handicapped visitors. With weather improving, if the other spots in front of the building are taken, please park out back and walk around the building. For the time being, we still want staff to enter through the front entrance only so they can put on their appropriate PPE prior to passing through the building.

For PCH staff, please avoid parking in front of the building entrance to reserve those spots for visitors. Staff should park in the spots beyond the circular driveway.

We realize staff are tired and many of you need time away. As we approach vacation season, we remind you that you should contact your supervisor about plans for vacation. This will continue to be a fluid situation based on positivity rates and government guidelines. Depending on when, where and how an employee travels, a quarantine may be required upon your return. Each trip will be look at and you will be notified about quarantine requirements. Again, the requirements
can change as positivity rates and government guidance changes, so you are encouraged to seek guidance ahead of any travel plans.

As always, feel free to reach out to us with any questions. Thank you again for all you have done and continue to do to keep everyone on our Campus safe. You have truly been remarkable through this incredibly challenging year-plus!

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Courtney
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March 19, 2021

To Family & Friends of The Residence,

The testing results from last week were all negative, so there are no current cases of COVID among our residents or staff in the PCH. This allows us to move to Step 2 of our operations.

While the CDC and the Center for Medicare Services (CMS) have made recommendations for changes to policies, the PA Department of Human Services has not issued concrete guidance to Assisted Living Facilities and Personal Care Homes as of this writing. Understanding the need for residents and families to reconnect, we have made provisions for the resumption of visitation. Family members can make arrangements for outdoor or indoor visitations by calling the front desk at 717-441-8880 to reserve a time. We will continue to clean and sanitize the visitation areas between visits in accordance with our infection control procedures. As additional DHS guidance is received, we will announce changes to the visitation protocols. When visiting, we will be requiring masks and screening upon arrival. Failure to maintain the masking mandate will result in terminating a visit. Indoor visits will currently take place in the private dining room near the fireplace in our PCH lobby. Outdoor visits will be held on the covered patio to the right of the main entrance. Please adhere to the scheduled visitation time to allow for appropriate sanitizing before the next scheduled visit. Adherence to these protocols will hopefully allow us to expand visitation further in the near future. Any new positive cases among residents or staff will require that we go back a step on our reopening plan as required by state guidelines.

Aside from visitation, we have resumed communal dining and small group activities for our residents, and with the improving weather we will resume some outdoor activities. It was very uplifting to see many residents out of their apartments and moving about the building this week! Please help us by encouraging residents to wear a mask when outside of their apartment.

Most of our residents have received both doses of the COVID vaccine. While our staff numbers slowing increase, and our Campus vaccination rate ranks above the averages in long term care, there have been several inquiries received related to the vaccination of staff. The vaccine currently remains under an “Emergency Use Authorization”, and as such, we have been advised that we should not mandate the vaccine for staff. A bigger concern is that many staff have stated that they will resign if required to receive the vaccine. We continue to provide opportunities for staff to receive the vaccine and continue to provide education to staff to encourage them to become vaccinated.
We hope to also resume our in person Resident Council meetings shortly. While she has met our residents and staff, COVID is currently preventing our ability to hold a “welcome” reception to introduce Courtney to our family members and allow her to share her observations and visions for The Residence. We are looking at the best way to do that soon – whether that be a socially distanced outdoor meeting, a Zoom meeting, or a combination of the two. Watch for an announcement shortly.

We thank you for your patience and your trust in our facility and staff and look forward to seeing many of you on Campus soon. Feel free to reach out to any of us with questions.

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Courtney
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February 27, 2021

To Family, Friends & Staff of The Campus,

Sorry for another letter so soon. This is an update as additional testing results have been received.

From recent testing, we have confirmed two private duty aides in the personal care home, one staff member in our dietary department, and one resident of the skilled nursing facility who tested positive while in the hospital. All affected persons remain out of our buildings while recovering. Contact tracing was conducted and families notified of any potential contact with a positive staff member.

Campus-wide testing will take place on Monday, March 1 and results will be reported as soon as received. We will continue to test as required by the state guidelines based on the positivity rate in Dauphin County.

Families, please encourage your resident family member to wear a mask when out of their apartment or room for their protection and the protection of anyone with whom they come in contact.

The positive results put both facilities back to the pre-Step One stage of reopening. Our goal remains to get to the point where we can see families reconnect with residents as soon as the state guidelines allow. The safety of our residents and staff remains our primary concern.

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Courtney
Courtney Bolinsky  
PCHA  
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February 25, 2021

Dear Friends & Family of The Jewish Home,

Last week’s round of COVID testing resulted in no new confirmed positive cases. Testing was conducted again this week with results expected over the weekend.

Unfortunately, we were just notified that a recent resident admission to the nursing facility has tested positive while in the hospital. This resident tested negative on 2/16 prior to admission and was admitted on 2/17. The resident went to the hospital on 2/21 and a test at the hospital on 2/24 indicated positive for COVID. The resident remains in the hospital. This resident was on isolation protocols during the four days in the SNF and had no contact with other residents. Nursing is performing tracing of staff who had contact with that resident. PPE and isolation protocols were being followed during those four days.

Based on state guidelines, this delays the facility’s reopening plans related to group activities and communal dining for residents not requiring feeding assistance or supervision.

Once the results of contact tracing are known, we will issue another update.

Feel free to contact us with any questions.

Sincerely,

Allen
Allen Geckle
CEO
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ageckle@jhgh.org

Kristina
Kristina Carlevale
NHA
717.441.8504
kcarlevale@jhgh.org
February 25, 2021

Dear Friends & Family of The Residence,

Last week’s round of COVID testing resulted in no new confirmed positive cases among residents or Campus staff. Testing was conducted again this week with results expected over the weekend.

Unfortunately, we were just notified that a private duty aide tested positive from last week’s testing cycle. Contact tracing identified just two residents that will require quarantining.

Based on state guidelines, this delays some of the facility’s reopening plans related to group activities and communal dining for residents not requiring feeding assistance or supervision. As future testing allows new opportunities, we will keep families apprised.

On a positive note, our new Personal Care Home Administrator has begun and is quickly getting acclimated. Courtney Bolinsky comes to us with a great resume in long term care and has already had an impact on The Residence. Given that we do not know when we can have an in-person meeting to introduce Courtney, we will arrange a Zoom meeting to introduce her to family members after she has a little more time to get to know the building, residents, and staff.

In the meantime, Courtney’s contact information can be found below. Feel free to contact either of us with any questions.

Sincerely,

Allen Geckle
CEO
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ageckle@jhgh.org

Courtney Bolinsky
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February 15, 2021

Dear Friends & Family of The Campus,

The results of last week’s testing indicated no COVID-positive residents or staff on The Campus. As of today, The Campus is considered COVID-free! This is a testament to the hard work of our staff and the sacrifices of our residents and families.

We will continue to test weekly as required by state guidelines based on the Dauphin County positivity rate. As long as we continue to receive test results with no negatives, we will begin to work toward resuming small group activities and communal dining in both buildings. We will continue to keep you informed on each step.

Hershey Pharmacy will continue to administer vaccinations to new residents and staff if supply remains available.

Steps toward resuming visitation will depend on continued negative tests and those steps will be laid out as they become realistic.

For families of the residents in the PCH, our new Administrator is scheduled to begin employment on Wednesday, February 17. An introductory letter will be issued shortly and plans for a meet and greet will be made as soon as we are able to invite you to join us.

Feel free to contact us with any questions.

Sincerely,

Allen
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CEO
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Kristina
Kristina Carlevale
NHA
717.441.8504
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February 8, 2021

Dear Friends, Family and Staff of The Campus,

As a result of recent testing, two nursing staff members in the skilled nursing facility have been identified as COVID positive. One additional staff member is out on quarantine due to symptoms and will be tested this week before returning to work.

In the personal care home, no staff are confirmed positive from our recent testing cycle.

Additionally, there are currently no known COVID positive residents in either building.

The Campus is continuing routine testing in accordance with state and federal guidelines. Vaccine administration continues as well. Most residents and many team members have already received two doses and follow up clinics are planned to complete the process for those who have received one dose. We are also working with our pharmacy on ongoing vaccine administration for new admissions and new staff.

Feel free to contact us with any questions.

Sincerely,

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CEO
717.441.8556
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Kristina
Kristina Carlevale
NHA
717.441.8504
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January 22, 2021

Dear Friends and Family of The Jewish Home,

Based on the most recent round of testing, there are currently no known COVID positive residents in the skilled nursing facility. Staff who previously tested positive have recovered and been scheduled to return to work. Unfortunately, this week’s testing revealed three positive staff members who are currently quarantining.

Weekly testing will continue, and results will be reported as soon as received.

Our vaccination clinics have gone well. Residents and staff who received their first dose on 12/30 received a second dose on 1/19, and others who were not vaccinated on 12/30 were able to receive their first dose. A follow up for those individuals is planned for February and we are working to ensure future admissions and new hires will have opportunities to be vaccinated as well. In talking to our colleagues in other facilities, our vaccination rates are outstanding!

While the vaccine will help us, it is not the final answer to the virus. We will continue to follow state requirements pertaining to masking, hygiene, social distancing, and visitation. Regarding visitation, regulations require that we have six consecutive weeks of negative tests before we can begin to loosen our visitation restrictions. We certainly want to reunite families as soon as possible and we will keep you apprised as to our progress and our various stages of reopening as they occur. In the meantime, we appreciate the continued support and patience.

Feel free to contact us with any questions.

Sincerely,

Allen Geckle
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Kristina Carlevale
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January 22, 2021

Dear Friends and Family of The Residence,

Based on the most recent round of testing, there are currently no known COVID positive residents or staff in the personal care facility. In the skilled nursing facility, there are currently three staff members who recently tested positive and are out on quarantine. Those staff members have not been in the PCH.

Weekly testing will continue, and results will be reported as soon as received.

On Saturday 1/9, we held our first vaccination clinic for the residents and staff of the personal care home. Jasmine is working with our pharmacy provider to schedule the second dose for those who received the first. Any residents or staff who wish to receive their first dose will be able to do so then as well, and the pharmacy will return a third time to finish the vaccinations for that second group. We will also be working to establish a process for ongoing vaccines for new residents and staff.

While the vaccine will help us, it is not the final answer to the virus. We will continue to follow state requirements pertaining to masking, hygiene, social distancing, and visitation. We certainly want to reunite families as soon as possible and Jasmine will keep you apprised as to our progress and our various stages of reopening as they occur. In the meantime, we appreciate the continued support and patience.

In case you have not yet heard, Jasmine will be leaving her position as Administrator in mid-February. While we are extremely sorry to see her leave, we thank her for her tireless efforts and service during her time here. A new Administrator has been hired and will begin employment on February 17. A more formal introduction will be forthcoming.

Feel free to contact us with any questions.

Sincerely,

Allen Geckle
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717.441.8556
ageckle@jhgh.org

Jasmine Staten
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717.441.8530
jstaten@jhgh.org
January 15, 2021

Dear Friends and Family of The Campus,

In our correspondence from January 8, we announced that there were two residents in each building who had recently tested positive. Those residents have not demonstrated any significant symptoms. The Campus has maintained “red zone” protocols in each building since those results were received.

Routine weekly testing continues in both buildings. Partial results from testing conducted on January 11 and 13 have returned thirteen positive results among staff associated with multiple departments within the skilled nursing facility and kitchen. Those team members have been removed from the schedule while recovering. We are still waiting for the remainder of the results from the most recent tests. As of today, no new resident positives have been identified in either building. There is one staff person in the personal care home who is recovering from a recent positive test. This individual has not worked since before Christmas and was not contracted on Campus.

As usual, routine testing will continue weekly and we will keep families informed of results.

The first round of vaccine administration has been completed in both buildings. Over 90% of our residents and 50% of our staff have received the first round of vaccination. We have monitored for reactions to the vaccine, and there have been a few cases of mild to moderate reactions. Follow up vaccination clinics are being scheduled in accordance with the vaccine protocols. Additional residents and staff will also receive their first dose when the pharmacies return.

Feel free to contact us with any questions.

Sincerely,

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Kristina Carlevale
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Jasmine Staten
PCHA
717.441.8530
jstaten@jhgh.org
January 8, 2021

Dear Friends and Family of The Residence,

One couple had a positive test result for COVID returned this week. Immediately, that couple was isolated, Jasmine conducted contact tracing, and The Residence went into “red zone” protocols. No staff was found to be positive form that test batch, and it is assumed that the virus was contracted outside of the facility. The two residents are asymptomatic at this point.

Results from Wednesday’s testing are just starting to come back and not only have there been no new positives identified from the results received, one of the residents who had tested positive had a negative result on this round. Jasmine is following up on those results. We will update you on the results of those tests as soon as received.

Given the challenges related to the distribution of the vaccine, Jasmine and I have been in regular contact with several providers to try to secure the vaccine. Finally, our pharmacy provider (Hershey Rx) notified us today that they have secured vaccine supplies and have scheduled a clinic for Saturday to administer the first round to our residents, staff and private duty aides who wish to receive it. Jasmine will be coordinating that administration clinic with Hershey Rx.

We will provide an update on testing results and vaccinations early next week.

Feel free to contact us with any questions.

Sincerely,

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CEO
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Jasmine
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January 8, 2021

Dear Friends and Family of The Jewish Home,

Currently, three staff members have been off recovering from previous positive COVID tests. They are expected back this weekend or early next week.

Unfortunately, results of our recent testing cycle are beginning to come back. Two residents have tested positive and were immediately isolated. Protocols have been put in place to have previously positive but recovered staff provide care to those residents.

We are awaiting the remainder of the testing from mid-week and are retesting residents and staff as needed based on contact tracing with the two confirmed positive residents.

The first vaccine administration clinic was held in the skilled nursing building on Wednesday, December 30. Ninety-five percent of our eligible residents received the first dose (Pfizer) during that clinic, and just under fifty percent of our staff were vaccinated. On January 20, we anticipate the second clinic to be held which will allow the follow-up dose to those who already received dose one and will allow additional staff and residents to receive a first dose if desired. After that, CVS staff will return one more time in February to administer a second dose as required.

Feel free to contact us with any questions.

Sincerely,

Allen Kristina
Allen Geckle Kristina Carlevale
CEO NHA
717.441.8556 717.441.8504
ageckle@jhgh.org kcarlevale@jhgh.org
December 27, 2020

Dear Friends, Family & Staff of The Campus,

In keeping with the CMS and DOH required disclosures, this is a quick note to update the case count since our memo on December 20.

There are NO new positive cases among our SNF resident population from the testing completed on 12/23. There remain no confirmed cases in the personal care home.

From the 12/23 round of testing, there were three additional staff for whom we received positive test results: two were from the SNF Nursing department and one from the SNF Administrative staff.

Additional testing is planned for this week, and we will keep families informed of results.

We have begun securing consents for vaccinations. The state’s distribution of the vaccine differs between skilled nursing facilities and personal care homes / assisted living facilities. CVS has been contracted to administer the vaccine in the SNF and the first round is scheduled for December 30. Our pharmacy provider is working to obtain vaccines and schedule vaccinations for the personal care home. We will announce that date as soon as we receive confirmation.

Feel free to contact us with any questions.

Sincerely,

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Jasmine
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December 20, 2020

Dear Friends and Family of The Campus,

In keeping with the CMS and DOH required disclosures, this is a quick note to update the case count since our memo from two days ago (last letter, Friday, December 18).

There have been NO new cases among our SNF resident population from the testing on 12/16. There remain no confirmed cases in the personal care home.

Since 12/18, there were three additional staff for whom we received positive test results: two were from the SNF Nursing department and one from the SNF Activities department.

Additional testing is planned for this week, and we will keep families informed of results.

Feel free to contact us with any questions.

Sincerely,

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Jasmine Staten
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December 18, 2020

Dear Friends and Family of The Campus,

In keeping with the CMS and DOH required disclosures, this is a quick note to update the case count since our memo from two days ago.

There have been NO new cases among our SNF resident population, and there remain no confirmed cases in the personal care home.

There were two additional staff for whom we received positive test results in the last two days. One was a CNA and one is a dietary employee.

Today, our Medical Director presented her case for and support of employees receiving the vaccine. As more information becomes available, we will share that with families and will be starting to obtain consents in anticipation of the availability of the vaccine.

Feel free to contact us with any questions.

Sincerely,

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Jasmine Staten  
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717.441.8530  
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December 16, 2020

Dear Friends and Family of The Campus,

Following is an update on the COVID cases in the skilled nursing facility (SNF):

New Resident Positive Cases Since Last Report: 5
Current Positive Cases Inhouse: 19
Total Resident Positive Cases to Date: 54

Testing of SNF residents and staff continues twice weekly.

As a reminder, staff will contact families of any new confirmed positive residents and will keep families apprised of any significant change in condition of positive residents.

Total Staff Positive Cases Since October: 42
Confirmed Positive Staff Cleared to Return to Work: 40

The results from last week’s testing in the personal care home (PCH) came back negative for all residents and staff. There continue to be no confirmed positive cases in the PCH. Testing of residents and staff continues weekly.

The North/North hall of the SNF has been reopened and all positive residents have been relocated to the North/East hall. The Campus COVID Taskforce continues to meet regularly to identify and implement best practices, and staff are doing an outstanding job of working to contain and eradicate the virus.

We continue to maintain separation of the buildings and the kitchen to help prevent spread of the virus. Staff are assigned to either the SNF, the PCH or the kitchen to reduce the chance of spread.
Many questions have been raised regarding the administration of the vaccine. Both buildings have registered for the distribution of the vaccine. Pennsylvania has begun administering doses in hospitals. The Campus is monitoring state plans for distribution within skilled nursing facilities and personal care homes, and we will share details as they become available. We will begin sending consent forms to responsible parties so that we are prepared when the vaccine is available.

We continue to receive many wonderful notes and videos with encouraging messages of support from family members and others in the community. These messages do lift the spirits of the staff who have worked so hard for nearly ten months in very difficult conditions. Various groups have reached out to help connect with residents as well to keep their spirits up.

Feel free to contact us with any questions.

Sincerely,

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Jasmine Staten
PCHA
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December 9, 2020

Dear Friends and Family of The Jewish Home,

Following is an update on the COVID cases in the building:

New Resident Positive Cases Since Last Report: 3
Current Positive Cases Inhouse: 19
Total Resident Positive Cases to Date: 49

Total Staff Positive Cases Since October: 41
Confirmed Positive Staff Cleared to Return to Work: 34

The North/North hall has been reopened and all positive residents are currently residing on the North/East hall. The Campus COVID Taskforce continues to meet regularly to identify and implement best practices, and staff are doing an outstanding job of working to contain and eradicate the virus.

As a reminder, staff will contact families of any new confirmed positive residents and will keep families apprised of any significant change in condition of positive residents.

Feel free to contact us with any questions.

Sincerely,

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Allen Geckle
CEO
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ageckle@jhgh.org

Kristina
Kristina Carlevale
NHA
717.441.8504
kcarlevale@jhgh.org
December 5, 2020

Dear Friends and Family of The Campus,

As cases continue to rise, both locally and nationally, there is positive news to announce on The Campus.

Since mid-October, there have been 37 Campus staff who have tested positive and another 11 that have been self-quarantining off campus due to either experiencing symptoms consistent with COVID or known exposures to someone who has tested positive for COVID. Of those, 36 have been cleared to return to work, while the remainder are either still recovering or awaiting a test result.

In the nursing home, there have been 46 residents who have either tested positive or have been treated as presumed positive due to symptoms since early November.

On a positive note, 24 of those residents have recovered. We have reclassified the North/North hallway as a green zone. Residents who are still recovering are currently located in our North/East hall.

There are currently no confirmed COVID positive residents in the personal care home.

We continue to test staff and residents regularly. The Campus also continues to work closely with resources from UPMC/Pinnacle and Penn State Health to identify and implement best practices.

As many have probably read, the government is beginning preparations to roll out COVID vaccines over the next several weeks. We are following the distribution plans and will keep everyone informed as to the vaccination plans for The Campus as they develop.

Family members have asked about ways to share appreciation with staff for their hard work. Here are three suggestions:

1. Food. Families are encouraged to send in pre-packaged, grab and go type snacks that staff can enjoy during breaks and while running between resident rooms.
2. Food Fund. Donations to a food fund are always welcomed and will be used as we prepare some safe ways to recognize staff as the holidays approach. Any contributions can be sent by check with a notation in the memo line identifying the donation for staff food.
3. Notes and Video Messages. Families send some very nice and uplifting notes to staff. We certainly encourage those messages to continue. These can be in the form of cards and written notes. You can also send a message of support and encouragement via a short video message. Simply record a message on your phone and email it to jwalker@jhgh.org. Your message will then be uploaded to our in-house television channel to be shared with staff.

On behalf of the residents and staff, we thank you for your continued support as we face the challenges of the pandemic. As always, feel free to contact any of us with any questions.

Sincerely,

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CEO
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ageckle@jhgh.org

Kristina
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Jasmine
Jasmine Staten
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717.441.8530
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November 30, 2020

Dear Friends and Family of The Jewish Home,

In keeping with the reporting requirements outlined by state and federal guidelines, this letter is an update on the confirmed positive COVID cases.

New Resident Positive Cases Since Last Report: 2
Total Resident Positive Cases to Date: 44

New Staff Positive Cases Since Last Report: 0
Total Staff Positive Cases to Date: 31
Staff Cleared to Return to Work: 21

The nursing staff and physicians work closely regarding the care of our residents. Today, at our daily meeting of Campus management and physicians from UPMC, the medical staff from Pinnacle commended The Jewish Home nursing staff for the COVID care being provided in the facility. The Home’s staff continues to work diligently to provide the best care possible for our residents.

As always, feel free to contact either of us with any questions.

Sincerely,

Allen Geckle
Allen Geckle
CEO
717.441.8556
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Kristina Carlevale
Kristina Carlevale
NHA
717.441.8504
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November 28, 2020

Dear Friends and Family of The Jewish Home,

In keeping with the reporting requirements outlined by state and federal guidelines, this letter is an update on the confirmed positive COVID cases.

New Resident Positive Cases Since Last Report: 1
Total Resident Positive Cases to Date: 42

New Staff Positive Cases Since Last Report: 5
Total Staff Positive Cases to Date: 31
Staff Cleared to Return to Work: 21

We continue to work with staff from the Regional Response Health Collaboration Program to determine when many of the recovering residents can move from the isolation unit.

Nursing staff will continue to notify families as new positive cases are confirmed among residents, or when residents have a significant change in condition. Administrative staff are assisting with answering phone calls and are available Monday through Friday from 2:00 to 4:00. If families call in for updates during these times, it helps in allowing Nursing staff to focus attention on resident care.

Sincerely,

Allen
Allen Geckle
CEO
717.441.8556
ageckle@jhgh.org

Kristina
Kristina Carlevale
NHA
717.441.8504
kcarlevale@jhgh.org
November 26, 2020

Dear Friends and Family of The Campus,

As the dedicated team of employees on The Campus continues to work diligently to contain and eradicate the virus, this letter serves to provide an update on the current situation. Routine testing of staff and residents continues which allows us to identify new positive cases as quickly as possible. We are often hampered by delays in the receipt of lab results which is not unique to The Campus.

As of yesterday, a total of 41 skilled nursing residents have tested positive since late October. Staff closely monitor positive residents for symptoms, and it is possible that an entire wing could be considered recovered by early next week if those residents continue to remain symptom free. As of the last testing results received, there continue to be no confirmed positive cases among residents in the personal care home.

Since mid-October, twenty-six Campus staff have tested positive. Of those, 17 have recovered and have been cleared to return to work. Those remaining out of work are from the kitchen and both nursing and support services departments within the skilled nursing facility.

The Campus has worked closely with the Regional Response Health Collaboration Program, made up of staff from Penn State Health and the HealthSystem Association of PA. These resources have been helpful in providing advice and resources, including supplementing our Nursing staff in the nursing home. In addition, our COVID taskforce meets regularly with our staff physicians, Medical Director, and infection control resources from UPMC to collaborate on best practices and share information.

As cases were identified, the PA Department of Health performed a COVID/infection control visit and investigated a complaint. No deficiencies were identified, and the complaint was unsubstantiated. Consistent with prior visits by both state and federal survey teams, our protocols were commended, and staff were observed and found to be complying with those protocols.

We continue to monitor information related to the availability and administration of a vaccine and will keep families informed as plans become clear.
As we all celebrate the holiday today, we remain thankful for the dedicated staff who have continued to work extra hours and shifts to provide the care and support services to our residents in both buildings. Many of our staff, in all departments, have given extra of their time and skills over the course of the pandemic and staff will be challenged to continue to do the same in the weeks ahead.

Staff have appreciated the support and encouragement of families. Please keep those notes coming as they do provide motivation and emotional support to a workforce that has been pushed to unusual lengths over the last ten months.

Should you have questions, please reach out using the contact information below. And, again, thank you for the support shown to all of us throughout the pandemic.

Sincerely,

Allen Geckle  
CEO  
717.441.8556  
ageckle@jhgh.org

Kristina Carlevale  
NHA  
717.441.8504  
kcarlevale@jhgh.org

Jasmine Staten  
PCHA  
717.441.8530  
jstaten@jhgh.org
November 25, 2020

Dear Friends and Family of The Jewish Home,

In keeping with the reporting requirements outlined by state and federal guidelines, this letter is an update on the confirmed positive COVID cases.

   New Resident Positive Cases Since Last Report: 2
   Total Resident Positive Cases to Date: 41

   New Staff Positive Cases Since Last Report: 1
   Total Staff Positive Cases to Date: 26
   Staff Cleared to Return to Work: 17

As of now, many of the residents have not shown symptoms for several days. We are hopeful that one entire hall on north will return to normal operations (considered “green”) by mid-week next week.

Nursing staff will continue to notify families as new positive cases are confirmed among residents, or when residents have a significant change in condition.

Staff continue to work tirelessly to contain the spread and assist the positive residents in their recovery.

Sincerely,

Allen Geckle
CEO
717.441.8556
ageckle@jhgh.org

Kristina Carlevale
NHA
717.441.8504
kcarlevale@jhgh.org
November 23, 2020

Dear Friends and Family of The Jewish Home,

In keeping with the reporting requirements outlined by state and federal guidelines, this letter is an update on the confirmed positive COVID cases.

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<table>
<thead>
<tr>
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<tbody>
<tr>
<td>New Resident Positive</td>
<td>4</td>
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<tr>
<td>Cases Since Last Report:</td>
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<td>Total Resident Positive</td>
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<tr>
<td>Cases to Date:</td>
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<tr>
<td>New Staff Positive</td>
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<td>Total Staff Positive</td>
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<tr>
<td>Cases to Date:</td>
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<tr>
<td>Staff Cleared to Return</td>
<td>17</td>
</tr>
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<td>to Work:</td>
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</tbody>
</table>

Based on the current conditions of the residents, one of the isolation wings may be able to return to “green”, and resume normal operations, as early as the end of this week. Many of those residents have not shown symptoms for several days.

Nursing staff will continue to notify families as new positive cases are confirmed among residents, or when residents have a significant change in condition.

Staff continue to work tirelessly to contain the spread and assist the positive residents in their recovery.

Sincerely,

Allen
Allen Geckle
CEO
717.441.8556
ageckle@jhgh.org

Kristina
Kristina Carlevale
NHA
717.441.8504
kcarlevale@jhgh.org
November 21, 2020

Dear Friends and Family of The Jewish Home,

In keeping with the reporting requirements outlined by state and federal guidelines, this letter is an update on the positive cases. We understand that it is alarming to get letters with such frequency. This letter will simply be an update on statistics.

<table>
<thead>
<tr>
<th>Category</th>
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<tr>
<td>New Resident Positive Cases</td>
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<td>New Staff Positive Cases</td>
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<tr>
<td>Total Staff Positive Cases</td>
<td>22</td>
</tr>
<tr>
<td>Staff Cleared to Return to Work</td>
<td>10</td>
</tr>
</tbody>
</table>

Several residents will be cleared to come out of the isolation unit in the next few days, and those statistics will be added to the report as they occur.

Again, Nursing staff will notify families as new positive cases are confirmed among residents, or when residents have a significant change in condition.

Staff continue to work tirelessly to contain the spread and assist the positive residents in their recovery.

Sincerely,

**Allen**

Allen Geckle  
CEO  
717.441.8556  
ageckle@jhgh.org

**Kristina**

Kristina Carlevale  
NHA  
717.441.8504  
kcarlevale@jhgh.org
November 20, 2020

Dear Friends and Family of The Jewish Home,

As of this afternoon, results of the most recent testing indicate thirty-two confirmed positive residents in our skilled nursing facility. Based on government guidelines, several residents from the first group that tested positive will be able to come out of our isolation area within the next few days.

Since mid-October, there have been twenty-two confirmed positives among our staff in all three buildings. Of those, ten have been returned to work and three others have been cleared and will be returning shortly.

Communication procedures have been established to help keep families apprised of residents’ conditions. Families will continue to be notified directly by Nursing whenever a resident has tested positive for COVID. To stay informed about a resident in the COVID unit, family members can call 717-441-8774 Monday through Friday between the hours of 2:00 and 4:00 pm. Administrative staff have been designated to support the unit during those times. Questions that they cannot answer will be given to the Nursing department for later follow up. If there is a significant change in condition, Nursing will contact the family outside of the routine updates. This procedure will help in allowing Nursing staff to focus on resident care.

The Department of Health visited yesterday on an infection control review and commended The Home on its current handling of the outbreak, its use of zones, its infection control protocols, and its communications. They found no deficient practices.

We will continue to keep you updated as to any changes on The Campus related to COVID. Our ultimate goal, as always, is the health, safety and comfort of our residents and staff.

Sincerely,

Allen
Allen Geckle
CEO
717.441.8556
ageckle@jhgh.org

Kristina
Kristina Carlevale
NHA
717.441.8504
kcarlevale@jhgh.org

ageckle@jhgh.org
kcarlevale@jhgh.org
November 18, 2020

Dear Friends and Family of The Jewish Home,

To bring you up to date on the current situation in the skilled nursing facility, there have been a total of twenty-three confirmed cases of COVID among our resident population. All known positive cases have been isolated to a specific unit within the SNF. On a somewhat positive note, seven or eight from the original confirmed group will likely be able to come out of that unit as soon as the end of this week. Most of the positive residents are showing mild to moderate flu-like symptoms. Testing continues on a regular schedule to identify new cases quickly.

Our staff counts reflect 21 confirmed positive cases since mid-October. Nine of those have recovered and returned to work. Several others should be returning soon as well.

Campus staff, particularly SNF Nursing management, continues to be aggressive in the handling of the pandemic for the protection of both residents and staff. One policy that we are reimplementing temporarily is a restriction on outside food for residents. We ask that you not drop off home-made food for the time being and limit any food drops to prepackaged items. This is both for infection control reasons and while managing the current positive cases, staffing is challenged and the time to reheat and prepare food takes away from primary care responsibilities. If you plan to drop off prepackaged items, please call the Receptionist to arrange delivery.

We understand that families are anxious, and communication is important. Kristina Carlevale, NHA is working with other administrative staff to form teams to make more frequent contact with families of positive residents to update you on conditions. As mentioned previously, if a significant change in condition occurs, someone from Nursing will make those calls. The goal is to keep everyone informed while still being able to focus most of the nursing resources to direct resident care.

Feel free to contact our Nursing Home Administrator, Kristina Carlevale, or me with any questions or concerns. Contact information is provided below.

Sincerely,

Allen
Allen Geckle                           Kristina Carlevale
CEO                                   CEO
717.441.8556                           717.441.8504
ageckle@jhgh.org                       kcarlevale@jhgh.org
November 18, 2020

Dear Friends and Family of The Residence,

As of this afternoon, there continues to be no confirmed or suspected COVID cases among residents and staff in The Residence. There is one staff member who had tested positive in early November, but that person has been out of the building for an unrelated reason and has since tested negative.

On the nursing home side, there has been an outbreak among residents. Since November 8, a total of twenty-three residents have tested positive and moved to an isolation wing of the SNF. Most have demonstrated no symptoms or mild to moderate flu-like symptoms. Seven or eight of the first positive group will likely be leaving the isolation wing over the next several days.

Testing of residents in The Residence continues twice weekly. Staff are screened twice daily and are tested weekly. This helps in identifying any potential new cases and minimizing exposure and spread should a positive occur.

The Campus remains on “yellow zone” isolation protocols due to the exposures of staff to other positive staff. Movement between the buildings has been limited throughout the pandemic and is even more strictly limited during “yellow” or “red” periods.

We thank you for your patience and support as we continue to battle against this pandemic. Should you have any questions, please feel free to contact us.

Sincerely,

Allen

Allen Geckle
CEO
717.441.8556
ageckle@jhgh.org

Jasmine Staten
Personal Care Home Administrator
717.441.8530
jstaten@jhgh.org
November 13, 2020

Dear Friends and Family of The Jewish Home,

As you are aware, cases of COVID have increased nationally and locally. For nine months, The Jewish Home’s residents have remained COVID free. Since late October, we have identified positive cases in the nursing home. Currently, we have 15 confirmed positive cases among our SNF resident population and 17 staff members on The Campus. Families of any positive resident have been notified and nursing home staff will continue to keep those families informed as those residents are cared for. Staff who have tested positive have been quarantined to home.

From the identification of the first confirmed positive case, the team initiated the protocols that have been reviewed and approved by federal and state agencies, along with other epidemiologists and infection control specialists. These protocols include procedures for isolation of residents who have tested positive or who have shown symptoms. Our Medical Director and physicians have been in regular contact with our Nursing management and Administration to stay abreast and monitor and oversee the provision of care. A group of consultants from Penn State Health has been engaged and is in regular contact to provide additional guidance. Senior staff have been in regular contact with other local facilities to share information and work collaboratively to contain the virus in all facilities.

Overall, staff have been nothing short of heroic since the beginning of the pandemic. Since February, staff have continued to come to work and serve in the face of all the unknowns about this virus. They have worked in an extremely stressful and difficult situation, and continue to leave their families and put their own health on the line to care for our residents. I certainly applaud the efforts of every employee on The Campus.

Because of the current situation, testing has been increased. Lab testing of residents and staff is occurring twice a week. Residents are currently tested daily using rapid testing kits that have been recently provided to long term care facilities. We continue to work to obtain the replacement supplies to ensure that we can continue the frequency of testing. This allows us to isolate residents more quickly in hopes of containing additional spread.

Consistent with federal and state guidelines, visitation has been discontinued while the current situation exists. We understand the anxiety for families when you cannot visit and check on your loved one. Our hope is to get back to our reopening plan as soon as possible.
With our nursing staff and physicians so busy with providing care to residents, it is difficult for them to make and receive phone calls. Families are being notified if changes in conditions occur. We are enlisting additional staff to help with communication to families. You are encouraged to share an email address with us to ensure you get more timely updates. You can send your email address to: jwalker@jhgh.org to be added to our contact list.

Feel free to contact our Nursing Home Administrator, Kristina Carlevale, or me with any questions or concerns. Contact information is provided below.

Sincerely,

Allen

Allen Geckle  Kristina Carlevale
CEO  NHA
717.441.8556  717.441.8504
ageckle@jhgh.org  kcarlevale@jhgh.org
November 13, 2020

Dear Friends and Family of The Residence,

As you are aware, cases of COVID have increased nationally and locally. Since the first confirmed case of COVID among our nursing home residents was identified in late October, we have implemented isolation procedures in all buildings. While cases among residents have increased in the nursing home, as of today, there have been no confirmed current positive cases in residents of the personal care home.

Numerous staff on The Campus have tested positive over the last several weeks and have been following our quarantine protocols while recovering at home. Of the staff testing positive, one was a PCH employee. That employee has been out of the building for an unrelated reason and has since tested negative.

To combat the risk of spread, restrictions on staff travel between buildings have been increased.

From the identification of the first confirmed positive case, our Campus team initiated the protocols that have been reviewed and approved by federal and state agencies, along with other epidemiologists and infection control specialists. These protocols include procedures for isolation of residents who have tested positive or who have shown symptoms. A group of consultants from Penn State Health has been engaged and is in regular contact to provide additional guidance. Senior staff have been in regular contact with other local facilities to share information and work collaboratively to contain the virus in all facilities.

Overall, staff have been nothing short of heroic since the beginning of the pandemic. Since February, staff have continued to come to work and serve in the face of all the unknowns about this virus. They have worked in an extremely stressful and difficult situation, and continue to leave their families and put their own health on the line to care for our residents. I certainly applaud the efforts of every employee on The Campus.

Because of the current situation, testing has been increased. Lab testing of residents and staff is occurring twice a week. PCH residents are monitored closely by staff for symptoms.

Consistent with federal and state guidelines, visitation has been discontinued while the current situation exists. We understand the anxiety for families when you cannot visit and check on your loved one. Our hope is to get back to our reopening plan as soon as possible.
We continue to strive to keep families as informed and up to date as possible. If your loved one would have a change in condition, Jasmine or one of her staff will notify the family as soon as possible. For continued updates on the current COVID situation on The Campus, you are encouraged to share an email address to ensure you get more timely updates. You can send your email address to: jwalker@jhgh.org to be added to our contact list.

The Campus will continue to test staff one to two times weekly.

Feel free to contact me or Jasmine with any questions or concerns. Contact information is provided below.

Sincerely,

Allen

Allen Geckle  Jasmine Staten
CEO          Personal Care Home Administrator
717.441.8556  717.441.8530
ageckle@jhgh.org   jstaten@jhgh.org
Dear Friends and Family of The Campus,

As the situation on The Campus continues to evolve, it is our desire to keep you updated as new information becomes available.

Over the last two weeks, fourteen staff members in various departments have tested positive for COVID. Due to these results, we have implemented restrictions on movement and visitation in all buildings on The Campus. As staff either tested positive or demonstrated symptoms, they were removed from assignments and are recovering at home. They will only return to work once they meet the COVID protocols as outlined by state and federal recommendations.

On Sunday, November 8, several nursing home residents presented symptoms, and SNF staff immediately began administering rapid tests and isolating residents as needed. All residents on our North Wing were rapid tested. As of this morning, we have seven residents with positive tests. Families of those seven confirmed positive cases have been notified and those residents have been isolated. Follow up testing is being conducted today. A COVID positive zone has been established and management has been coordinating protocols with our Medical Director.

Currently, we have no confirmed positive cases in the personal care home.

Campus-wide testing of residents and staff will continue weekly in order to identify changes in status.

The current restrictions on visitation remain in place. We understand the desire to visit with residents but must maintain the restrictions in accordance with the state and federal guidelines.

We will continue to keep you updated as new information becomes available.

Sincerely,

Allen Geckle
Chief Executive Officer
November 5, 2020

Dear Friends and Family of The Campus,

This letter serves to update our current COVID situation. The Campus has continued to track and test staff and residents identified through contact tracing. The residents identified were tested. No positive results have been returned. Nine staff have tested positive since last week and all nine are required to quarantine at home.

Campus-wide testing of all residents and staff was conducted on Wednesday and Thursday, and we await those results. As results become available, another letter will be sent to keep you informed. Of course, should a resident test positive, family will be notified directly. Another round of testing for both residents and staff is scheduled for next week.

Staff continue to wear n95 masks and face shields to protect themselves and to protect your loved ones.

Campus staff have been working with epidemiology and infection control staff from Penn State Health and the Hospital and Healthsystem Association of Pennsylvania regarding The Campus’ response to the current positive cases. We continue to review our protocols to ensure we are operating with the utmost care. Our current visitation restrictions were confirmed and supported by these specialists.

I will continue to keep you informed as new information becomes available. As a reminder, if you are receiving this through the US Mail and would like to sign up for email notifications, you can send your email address to jwalker@jhgh.org.

Sincerely,

Allen
November 3, 2020

Dear Friends and Family of The Campus,

To comply with regulations and to keep you informed, we have had two more staff members test positive today. This brings the total to five since Sunday. Staff followed protocols and contact tracing was completed quickly. No Nursing staff have tested positive. The positives were in kitchen, administrative and housekeeping/maintenance personnel.

No residents who were thought to be exposed through contact tracing have tested positive, and none are showing any signs or symptoms.

Campus-wide testing was already scheduled for this week. All staff will be tested on Wednesday, and all residents will be tested on Thursday. Results of those tests will be sent out as soon as they are received.

To this point, our policies have been effective in preventing spread.

Due to the new cases, and in keeping with state and federal requirements, visitation has been suspended until further notice pending additional testing.

Feel free to contact me, Kristina or Jasmine with any questions or concerns or to request a copy of the current visitation policy for either building. Contact information is provided below.

Allen Geckle
CEO
717.441.8556
ageckle@jhgh.org

Kristina Carlevale
NHA
717.441.8504
kcarlevale@jhgh.org

Jasmine Staten
PCHA
717.441.8530
jstaten@jhgh.org

Sincerely,

Allen
November 1, 2020

Dear Friends and Family of The Campus,

On Friday, a letter was sent that announced a COVID positive staff member who had limited contact with staff in the SNF. Earlier today, we had two other staff members report symptoms and those team members were tested with rapid tests, which resulted in confirming COVID. The two staff were last on The Campus on Friday.

Contact tracing revealed that these team members had no contact with residents in the PCH, and only a small number in the SNF. Those SNF residents have been tested today and were negative. Families of those residents that were tested were already contacted with those results.

Because the positive staff members were in both buildings on work related matters, both the PCH and SNF are now in COVID protocols. Due to these new positive cases, visitation must be stopped in accordance with CMS and DOH regulations. We will reopen to visits based on future testing and in compliance with state regulations.

Testing of all residents and staff Campus-wide is planned for this week on Thursday, 11/5. Results will be announced as soon as testing results are received.

Feel free to contact me, Kristina or Jasmine with any questions or concerns or to request a copy of the current visitation policy for either building. Contact information is provided below.

Sincerely,

Allen

Allen Geckle           Kristina Carlevale           Jasmine Staten
CEO                   NHA                       PCHA
717.441.8556           717.441.8504           717.441.8530
ageckle@jhgh.org      kcarlevale@jhgh.org     jstaten@jhgh.org
October 30, 2020

Dear Friends and Family of The Campus,

This morning, we were notified of an employee testing positive for COVID. This employee was last on The Campus on Tuesday. Contact tracing indicated that exposure was limited to staff in the skilled nursing facility. Those staff members have been notified and are following the related protocols. This brings to 9 the number of staff who have tested positive since the start of the pandemic. There were 6 resident cases in the personal care home since June. Aside from this new case, there are no confirmed or suspected cases among other staff or residents on The Campus.

Due to this positive case, the skilled nursing facility is forced to again modify its visitation policy. Indoor visits will be discontinued until we have received the proper test results allowing us to ‘reopen’. You will be notified when those visits will resume. Outdoor visits will continue.

Indoor visitation in the personal care home will continue in accordance with the policy.

As positive cases continue to rise both nationally and locally, we ask all visitors to be mindful of the testing and screening protocols. These exists for the safety of our residents. We also strongly request that anyone displaying symptoms of illness refrain from visiting.

The Campus will continue to test staff weekly while Dauphin County continues to have a positive COVID rate above five percent.

Feel free to contact me, Kristina or Jasmine with any questions or concerns or to request a copy of the current visitation policy for either building. Contact information is provided below.

Sincerely,

Allen

Allen Geckle
CEO
717.441.8556
agleckle@jhgh.org

Kristina Carlevale
NHA
717.441.8504
kcarlevale@jhgh.org

Jasmine Staten
PCHA
717.441.8530
jstaten@jhgh.org
October 23, 2020

Dear Friends and Family of The Campus,

As COVID cases continue to rise nationally and locally, The Campus again reports no confirmed or suspected COVID positive residents or staff. A total of 8 Campus staff and 6 PCH residents have previously tested positive. No positive cases currently reside or work on The Campus.

The Campus continues to be aggressive in developing policies related to COVID. Please remember that these policies are based on federal and state health agency guidelines and are intended to keep both our residents and our staff safe. We believe we have been successful to this point because we have been aggressive.

One such policy is related to visitation. Currently, both buildings have established an indoor visitation policy. If you have not received a copy of the policy for either building, you can contact the Administrator to receive a copy. The policies could change as agencies adjust their regulations and recommendations. We want families to reunite with residents, though in as safe a manner as possible.

With the increase in COVID cases and the onset of flu season, we strongly request that anyone not visit if displaying any symptoms of illness.

Feel free to contact me, Kristina or Jasmine with any questions or concerns or to request a copy of the visitation policy for either building. Contact information is provided below.

Sincerely,

Allen

Allen Geckle
CEO
717.441.8556
ageckle@jhgh.org

Kristina Carlevale
NHA
717.441.8504
kcarlevale@jhgh.org

Jasmine Staten
PCHA
717.441.8530
jstaten@jhgh.org
October 16, 2020

Dear Friends and Family of The Campus,

The staff at The Campus continues to do a phenomenal job of handling the extra burdens of the pandemic. Our residents continue to adapt well to the changes and look forward to our return to “normal”.

As was last reported, we continue to have no confirmed or suspected COVID positive residents or staff on The Campus. Since the start of the pandemic, we have had 6 PCH residents test positive. A total of eight Campus staff have tested positive. Your patience and support continue to be appreciated as we have been commended by various government groups for our aggressive and successful approach to fighting this virus.

Our Campus continues to strive to provide the safest environment for residents to live, staff to work, and families to visit. Another round of Campus-wide testing was conducted this week and we await the results. The skilled nursing facility began making some in-person visitation possible and the protocols for those visits are attached separately. The personal care home expects to resume in person visits shortly, and the protocols for those visits will be delivered this week pending the results of testing done on Wednesday (10/14). Our taskforce of medical staff and administration continues to monitor state and federal regulations, and we will update our visitation policies as changes occur.

For those of you that bring food and treats for your loved one, we recommend that you call in advance when dropping perishable items. This will allow staff to coordinate delivering them to residents in a timely manner to prevent any spoiling.

For those with residents in the skilled nursing facility who need hospice services, please speak with our DON, Melissa Sirgenson or our NHA, Kristina Carlevale. As many of the hospices serve multiple facilities, we are currently limiting access to our facilities for the protection of our residents and staff. We will assist you in coordinating hospice in a manner that is safe for everyone involved.

We also remind everyone of the log for items dropped at the front entrance to the SNF. With the volume of items being delivered for residents, the log allows our staff to better ensure that everything is properly accounted for.
Our staff celebrated Employee Appreciation Day last week, enjoying a day of food, games, and recognition. While all our employees were recognized as “heroes” during this celebration, two employees were awarded our annual Employee of the Year award. Gisela Dietrich, from The Residence, was awarded the Nursing EOY and Lori Daniels, a Social Worker in The Jewish Home, was award the Support Services EOY. Both are outstanding and well-deserved recipients of this honor!

Your notes and calls of support and encouragement continue to drive and motivate staff. Each and every note is appreciated. Thank you for taking time to send those messages.

We hope to see many of you soon. As always, feel free to contact me, Kristina or Jasmine with any questions or concerns.

Sincerely,

Allen

Allen Geckle, CEO
October 2, 2020

Dear Friends and Family of The Campus,

As we enter October, we have no confirmed or suspected COVID positive residents or staff on The Campus! To date, we have had 6 PCH residents test positive. A total of eight Campus staff have tested positive. We continue to work aggressively to keep our Campus COVID free.

We continue to strive to provide the safest environment for residents to live, staff to work, and families to visit. Another round of Campus-wide testing was conducted this week and we await the results. If there are no positives, The Campus will be able to resume visitation.

When The Campus can resume visits, our priority will continue to be to maintain a safe environment for our residents and staff. To that end, we ask that your review the attached visitation policy, be considerate of those visiting before and after you, and be patient with the staff scheduling and overseeing the visits. A few key points to observe:

- Visits can only occur when the facility has gone 14 consecutive days with no positive cases.
- Visits must be prescheduled. No impromptu visits will be permitted.
- Families must call Activities staff 72 hours prior to a visit.
- We suggest visiting during the week when possible as weekends will receive more requests.
- Visits will not be permitted on Shabbat or holidays.
- Visits will not be in residents rooms but will be in designated common areas.
- Because of the common areas, visits will be limited in time. We ask that you be punctual and respectful of those visiting before and after your scheduled visit.
- If we receive a COVID positive test, we will have to stop in person visits and return to window and Facetime visits.

This is a first step, and we hope to be able to expand on this as time passes. Should you have questions, you are always encouraged to contact Kristina Carlevale, Nursing Home Administrator, Jasmine Staten, Personal Care Home Administrator, or me.

We have received many notes and calls of support and encouragement, and we appreciate each and every one. They energize and motivate all of us, and I thank you for taking the time to send them. We hope to see many of you in person soon!

Sincerely,

Allen
Allen Geckle, CEO
September 24, 2020

Dear Friends and Family of The Campus,

Aside from the positive staff member that was reported in the letter of September 16, there are no other confirmed or suspected COVID positive staff on The Campus. The person who tested positive on September 11 has not yet returned to work. Another round of staff testing was conducted on September 17-18. All returned results were negative.

To date, we have had 6 PCH residents test positive. A total of eight Campus staff have tested positive – 1 from Maintenance; 2 from the kitchen; 2 from the SNF; and 3 from the PCH. Staff who tested positive have either been cleared to return or remain off work. We continue to work aggressively to keep our Campus COVID free.

The next round of Campus-wide testing is scheduled for September 29-30. If there are no positives, The Campus will be able to begin some visitation in accordance with state and federal regulations.

We continue to strive to provide the safest environment for residents to live, staff to work, and families to visit.

There is one note related to deliveries and drop offs for residents in our skilled nursing facility. Families will be required to sign a log sheet identifying when and what is left in the vestibule.

The Campus will continue to keep you informed as we perform the next rounds of testing, and our hope remains to see many of you as soon as possible. In the interim, feel free to reach out to either Administrator or myself with any questions.

Sincerely,

Allen

Allen Geckle, CEO
September 16, 2020

Dear Friends and Family of The Campus,

Yesterday, we became aware that a member of our Maintenance staff that was tested at the end of last week was positive for COVID.

Immediately, contact tracing was performed. It was determined that this individual had been in both facilities in the days before and after the test but had very limited resident contact. One couple in The Residence was tested immediately utilizing a small supply of rapid testing kits that we just received. Fortunately, the test results for that couple were negative.

Unfortunately, and in accordance with state regulations, this puts both buildings back into our pre-Step One protocols. The next round of resident testing is being planned for the end of September. Staff will continue to be tested weekly as required since Dauphin County continues to have a positive test rate of over 5%.

Should all results of the upcoming testing be negative, we again will move to Step One.

The management of The Campus understands the frustration this causes as we were nearing a point of allowing some forms of in-person visitation. We continue to aggressively implement practices to minimize the risks of contracting or spreading the virus.

The Campus will continue to keep you informed as we perform the next rounds of testing, and our hope remains to see many of you as soon as possible. In the interim, feel free to reach out to either Administrator or myself with any questions.

Sincerely,

Allen
Allen Geckle, CEO
September 11, 2020

Dear Friends and Family of The Campus,

As previously disclosed, Campus-wide COVID testing at the end of August resulted in no positive cases among staff or residents, so The Campus moved into Step One of the reopening plan in accordance with state and federal requirements for long term care communities.

Since Dauphin County currently has a county-wide positive rate greater than five percent, The Campus is required to test staff weekly. We conducted those tests yesterday and today and will await those results.

Another round of Campus-wide testing is scheduled for the week of September 14. If there are no COVID positive results, The Campus will move to Step Two of the reopening plan.

The basics of the 3-Step Plan include:

One: small group activities with up to 5 residents; limited communal dining if possible
Two: small group activities with up to 10 residents; limited communal dining; some non-essential outside services; outdoor visitations with restrictions (designated areas, no physical contact, social distancing, etc.)
Three: larger activities with proper social distancing; communal dining with proper distancing; non-essential outside services; indoor visitations with restrictions (designated areas of the buildings).

As many of you know from the news, many long-term care facilities have experienced large numbers of COVID positive cases. The Campus has managed aggressively and successfully to both mitigate against COVID and eradicate the virus when it did present itself in June. To date, we have had six total positive cases among residents in the PCH, three cases among PCH staff, two cases among SNF staff, and one positive staff case in our kitchen. I want to emphasize the many sacrifices staff have made to keep residents and co-workers safe.

We sincerely want to see our residents reconnect with family. With more people coming on Campus, there is more risk of exposure from people who are asymptomatic but who might be COVID positive. As we get closer to Step Two and Step Three, we will have detailed policies on how those visits can occur. These policies are again designed to provide the safest environment for our residents. We ask for your patience with the reopening and visitation process. Until we can invite family back for closer in-person visits, we continue to suggest virtual visits and “window visits” and our staff stands ready to help facilitate those interactions.
As I mentioned in last week’s letter, The Campus of the Jewish Home of Greater Harrisburg was recognized with the “Readers’ Choice” award by Harrisburg Magazine in the category of Senior Living Campus! This is an award that was voted on by consumers and well deserved by the staff in both buildings.

On Wednesday of next week (16th), we will be celebrating our annual Employee Appreciation Day. If anyone would like to share a message of thanks or encouragement for staff, we will make those messages a part of the celebration on Wednesday. Email messages can be sent to me (ageckle@jhgh.org) or Jack Walker (jwalker@jhgh.org) and we will share those messages with staff as we celebrate their outstanding service to our residents in both buildings.

Another update will be provided next week. As always, if you have any questions, you are encouraged to contact me, Kristina (NHA) or Jasmine (PCHA).

Sincerely,

Allen
Allen Geckle, CEO
September 4, 2020

Dear Friends and Family of The Campus,

The Campus conducted a full round of testing on August 27 and 28. There were a handful of tests that were inconclusive and had to be re-administered. Those test results came back late this week. Over 400 tests were administered last week with no positive cases of COVID detected among staff or residents in either building!

To date, there have been six residents in the personal care home who have tested positive. Again, there are no current positive cases in the building. No resident of the skilled nursing home has tested positive since the start of the pandemic. Since March, six staff members have tested positive for COVID – three from the personal care home, two from the skilled nursing facility, and one from the kitchen. Four of the six have been medically cleared, and the other two remain out of the building.

Following the state and federal guidelines, this allows us to move to “Step One” of reopening. In Step One, residents will be able to participate in small group activities and will be able to move throughout the buildings a bit more.

One: activities with five or fewer residents; limited communal dining if possible
Two: activities with ten or fewer residents; limited communal dining; some non-essential outside services (Healthdrive, Hearsay, hospice, volunteers); outdoor visitations with restrictions (designated areas, no physical contact, social distancing, etc.)
Three: large activities where social distancing can be observed; communal dining with proper distancing; non-essential outside services; indoor visitations with restrictions (designated areas of the buildings).

In the coming week, we will develop plans for the next round of Campus-wide testing. Another round of testing with no positives is required to move to each subsequent stage. A positive test will require us to move to the pre-Step One phase. Details on the plans for visitation will be provided as we enter Stages Two and Three. We realize residents and families are anxious to be able to visit. Our primary goal is to protect the well-being of our residents and staff. We hope to continue to have successful testing results to allow us to move forward.

Until we can invite family back for closer in-person visits, we continue to suggest virtual visits and “window visits” and our staff stands ready to help facilitate those interactions.
I want to commend our staff for their diligence in adhering to our protocols and policies. It is their efforts that have allowed us to successfully prevent the significant outbreaks that we have witnessed at many facilities.

Having dealt with COVID challenges for the last six months, we received good news in August. The Campus of the Jewish Home of Greater Harrisburg was recognized with the “Readers’ Choice” award by Harrisburg Magazine in the category of Senior Living Campus! This is an award that it voted on by consumers and well deserved by the staff in both buildings.

As always, if you have any questions, you are encouraged to contact me, Kristina (NHA) or Jasmine (PCHA).

Sincerely,

Allen

Allen Geckle, CEO
August 28, 2020

Dear Friends and Family of The Campus,

As we close out the month of August, we bring you the continued news that there are no current confirmed cases of COVID on The Campus and no suspected resident cases based on symptoms. Another round of Campus-wide testing was conducted on Thursday and Friday and we await those results to see if that will allow us to move to Step One of our reopening plans for both the PCH and SNF.

To date, there have been six residents in the personal care home who have tested positive. Again, there are no current positive cases in the building. No resident of the skilled nursing home has tested positive since the start of the pandemic. Since March, six staff members have tested positive for COVID – three from the personal care home, two from the skilled nursing facility, and one from the kitchen. Four of the six have been medically cleared, and the other two remain out of the building.

These results are outstanding when looking at the COVID statistics across our county, our state, and the country as a whole! This is a testament to our taskforce in setting protocols and adapting to new information, our aggressive approach to preventing spread within the facilities, and our staff’s diligence in adhering to best practices both in and outside of work.

I will provide an update as soon as results are received from this round of testing, and what those results mean to our reopening plan. As always, if you have any questions, you are encouraged to contact me, Kristina (NHA) or Jasmine (PCHA).

Sincerely,

Allen

Allen Geckle, CEO
August 21, 2020

Dear Friends and Family of The Campus,

Again, I am happy to report that there are no confirmed cases of COVID among the residents of either building, nor are there any current residents “under suspicion” for COVID based on symptoms. As a precaution during the pandemic, we have tested numerous residents based on symptoms even when those symptoms are also consistent with other illnesses.

To date, there have been six residents in the personal care home who have tested positive, all of whom have now tested negative or are no longer in the facility. No resident of the skilled nursing home has tested positive since the start of the pandemic.

Since March, six staff members have tested positive for COVID – three from the personal care home, two from the skilled nursing facility, and one from the kitchen. Four of the six have been medically cleared and have returned to work and two remain out of the building.

In speaking with my colleagues from the LeadingAge PA Board of Directors across the state, these results (both residents and staff) are outstanding and are a testament to the preparations and protocols The Campus has implemented, and a testament to the diligence of our staff in performing their day to day duties safely. Statistics from across the country also demonstrate how well our staff have performed.

Safety of both residents and staff is our top priority, and our taskforce is constantly meeting and discussing new information as it evolves and monitoring the changes in the recommendations and requirements put forth by the oversight bodies of our industry.

This has been extremely difficult on the residents, the families and friends of the residents, and the staff. We are working hard to reach a point where we can invite visitors back for in-person visits in accordance with the requirements laid out by the various federal and state regulatory agencies. In the meantime, we continue to encourage you to stay connected with residents by phone, working with our Activities staff to have virtual visits, or by visiting through windows from outside the facility.

As we work toward “reopening” in accordance with state guidelines, there are three “Steps” which allow for more services and community activities. Those steps require a clean test of all staff and residents at intervals of at least 14 days. We are preparing for a full-scale test on August 27-28. If that shows no positive cases, we can move to “Step One”. At any point in time there is a positive COVID test, we would be required to revert to what we call “Ground Zero” or “Pre-Step One” and would need to go through the three steps again. The steps include:
One: activities with five or fewer residents; limited communal dining if possible
Two: activities with ten or fewer residents; limited communal dining; some non-
essential outside services (Healthdrive, Hearsay, hospice, volunteers); outdoor
visitations with restrictions (designated areas, no physical contact, social
distancing, etc.)
Three: large activities where social distancing can be observed; communal dining with
proper distancing; non-essential outside services; indoor visitations with
restrictions (designated areas of the buildings).

Once the next test results are received, we can provide more information on how we will
proceed.

Over the last five-plus months, I have watched staff throughout The Campus perform their jobs
under the most trying and difficult conditions I have seen in over two-decades of working in this
industry. They have done so with devotion and dedication to the residents and families we serve.
I am often asked what family members can do for the staff. While food is always welcomed by
staff (!), the response I often receive from the staff is how much the notes mean to them. Simple
acknowledgement of what staff are doing and dealing with has a tremendous impact and helps to
keep them motivated.

If you wish to send a short note, they are shared with staff on bulletin boards and by other means.
If you wish to send a short video, you can record a message on your phone and send it to Jack
Walker (jwalker@jhgh.org) and Jack will have it uploaded to be viewed by staff. These small
gestures really make a difference.

Again, we know this separation has been difficult on everyone, and we appreciate the patience
and the faith in our team that you have demonstrated. We look forward to reopening our doors
and having you with us again as soon as possible.

As always, if you have any questions, you are encouraged to contact me, Kristina (NHA) or
Jasmine (PCHA).

Sincerely,

Allen
Allen Geckle, CEO
August 14, 2020

Dear Friends and Family of The Campus,

As of today, we have no confirmed cases of COVID among the residents of either building!

The Campus had one positive test for an employee this week. The employee was asymptomatic and worked in the Dietary department. This employee worked exclusively in the kitchen and was not in either the SNF or the PCH in the time she has worked.

Three residents in the nursing home were tested this week as a precaution due to the presence of symptoms and respiratory issues. We did receive a negative test result on one of the three and are awaiting the other two results. The families of the three residents were contacted already and are aware of the testing.

To date, the PCH has had 6 residents test positive. There are no positive residents in the building currently. In addition, 3 staff members of the PCH have tested positive. All three have since tested negative twice and have either returned to work already or are now cleared to return.

The SNF has had two staff test positive. One has recovered and returned to work, while the other is still waiting to be cleared for return.

As we watch the long-term care landscape, we see increasing numbers of COVID positive cases across the country. The results we are able to report are a testament to our staff’s adherence to policies and good practices both at work and outside of work.

The recently identified positive case will impact the timing of the steps toward reopening. Essentially, any positive pushes us back to the beginning of the cycling through the three steps to reopening. As we complete our next round of testing and receive those results, we will be able to give you estimates of when Step 1 will begin.

As always, if you have any questions, you are encouraged to contact me, Kristina (NHA) or Jasmine (PCHA).

Sincerely,

Allen
Allen Geckle, CEO
August 7, 2020

Dear Friends and Family of The Jewish Home,

The testing that was performed on July 30 resulted in no positive residents or staff. As of today, there are no known cases of COVID present in the building. To date, we have had two staff test positive and no residents have yet tested positive.

A three-step reopening plan has been established in conjunction with government recommendations and requirements. As a result of the July 30 testing, the skilled nursing facility will enter Step 1 of reopening on Monday, August 10.

Some of the changes that will occur in the various Steps include:

1. Activities with up to five residents; and potential for small group dining.
2. Activities with up to ten residents; resumption of non-essential services (Health Drive, Hearsay, hospice, and some volunteers); small group dining; and outdoor family visits.
3. Group activities with 6-feet of distancing; and limited indoor visitation.

Please note, when Step 2 and 3 visitations begin, there will be limited numbers and will require scheduling times. There will be designated areas for both indoor and outdoor visits. Room visits will only be permitted for end of life situations or for residents unable to get out of bed. Visitors will be screened for temperatures and symptoms, and proper face masks will be required.

We will keep you abreast of each movement through the Steps. Testing will occur before each movement to the next Step. Should any test result in a COVID positive finding, the facility will have to go back to the beginning of the process.

As always, if you have any questions, you are encouraged to contact me or Kristina.

Sincerely,

Allen
Allen Geckle, CEO
August 7, 2020

Dear Friends and Family of The Residence,

The testing that was performed on July 30 resulted in no positive residents or staff. As of today, there are no known cases of COVID present in the building. The staff person who tested positive on July 16 has tested negative once and we are awaiting the result from a second test to confirm.

Due to that positive from the July 16 testing, we are planning to perform another round of testing in the PCH during the week of August 10. This will depend on the availability of test kits. Jasmine is working with several labs to secure the necessary supplies.

If testing can be performed this week and demonstrates no positive cases, the PCH will enter Step 1 of our “reopening plan” based on state guidelines. In Step 1, residents will have more freedom to move about the building and small group activities with up to five residents will be permitted. Residents will still be required to wear masks when out of their rooms. This has been a challenge, and I ask that you reinforce this safety measure when speaking with your loved one.

There are three reopening Steps required by the state, each requiring a full building negative test. Any positive test requires the building to go through Steps 1-3 again. Testing is to be done at intervals of two weeks or more. Changes that occur through the Steps include:

1. Activities with 5 or fewer residents; freedom to move through the building; and window visits can continue.
2. Activities with 10 or fewer residents; volunteers can be added to assist with visits; and families can have 30-minute outdoor visits (must be pre-scheduled).
3. Activities with 25 or fewer residents; some non-essential services can resume; indoor visitations can occur with conditions; and reopening of Beauty Shop.

We will provide more details as we approach each step. As always, if you have any questions, you are encouraged to contact me or Jasmine.

Sincerely,

Allen
Allen Geckle, CEO
The Jewish Home of Greater Harrisburg Reopening Plan for Skilled Nursing

4000 Linglestown Road, Harrisburg, PA 17112
P. 717-657-0700

| Skilled Nursing Facility Contact: | Kristina Carlevale  
Nursing Home Administrator  
Email: kcarlevale@jhgh.org  
P. 717-441-8504 |
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>Strategy for Testing:</td>
<td>• Baseline testing has been completed on 6/24/2020. All results have been reported to residents, resident representatives and staff.</td>
</tr>
<tr>
<td></td>
<td>• The Jewish Home of Greater Harrisburg has contracts with three commercial laboratories to facilitate timely testing.</td>
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<tr>
<td></td>
<td>• The Jewish Home has adequate supplies to administer COVID-19 tests to symptomatic residents within 24 hours.</td>
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<tr>
<td></td>
<td>• Symptomatic team members will be sent home and advised to contact their primary care provider and/or PA Department of Health.</td>
</tr>
<tr>
<td></td>
<td>• The Jewish Home has adequate capacity to administer COVID-19 diagnostic tests to all residents and staff if the facility experiences an outbreak.</td>
</tr>
<tr>
<td></td>
<td>• An adequate supply of tests is accessible to the facility to test volunteers and nonessential employees.</td>
</tr>
<tr>
<td>COVID-19 Unit and zoning</td>
<td>The Jewish Home has a plan in place to cohort and isolate residents diagnosed with COVID-19 in accordance with PA, CMS and CDC guidelines.</td>
</tr>
<tr>
<td></td>
<td>• Facility has established a dedicated RED zone (an isolated unit) for residents who test positive for COVID-19.</td>
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<tr>
<td></td>
<td>• Residents who decline or unable to be tested will be cared for in the YELLOW zone.</td>
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<tr>
<td></td>
<td>• Employees who test positive for COVID-19 will be excluded from work per PA and CDC guidelines.</td>
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</tbody>
</table>
- Employees who refuse testing will be excluded from work for not following facility policy.

**Personal Protective Equipment (PPE)**
The Jewish Home has obtained and is maintaining an adequate supply of Personal Protective Equipment (PPE). Supply and utilization rates of the PPE are monitored closely and par levels are maintained. PPE is designated per zone per the PA and CDC guidelines.

**Staffing**
The Jewish Home actively monitors staffing levels and has developed plans to support staffing needs. An emergency staffing plan has been developed to support any staffing challenges related to COVID-19. Per the emergency staffing plan, facility is able to utilize ancillary staff members in the nursing department and staffing agencies.

**Screening Protocol**
A written screening protocol has been established for everyone residing in the facility and everyone entering the facility daily.

- Residents are being screened every shift for signs and symptoms and temperature.
- Staff are being screened for signs and symptoms, temperature and information questions upon entrance into the facility at the beginning of their workday and at the end of their workday upon exit.
- Healthcare professionals who are not staff and all other essential visitors are being screened for signs and
- Visitors are educated on the risks of visitation and are screened for signs and symptoms, temperature and information questions upon entrance into the facility and upon exit.
- Volunteers are educated on the risks of visitation and are screened for signs and symptoms, temperature and information questions upon entrance into the facility and upon exit.

**Communal Dining**
The Jewish Home follows the PA and CDC guidelines for resident dining.

- Communal dining must follow PA guidelines of social distancing (6ft), priority for residents with safety and support needs, hand hygiene for residents and appropriate staff supervision.
- Designated dining rooms for each unit have been established and modified to comply with the social distancing mandate.
- Residents are encouraged to wear face masks prior to and after the meal.
- Staff in the dining rooms are to wear face shields over the surgical face masks while feeding residents.
- Communal dining is limited to residents unexposed to COVID-19 and residing in a GREEN zone.
- Communal dining is prioritized for residents with safety and support needs.

**Activities**
The Jewish Home follows the PA and CDC guidelines for resident activities.
- All activities will follow social distancing (6ft), residents will be required to wear a face mask and infection control protocols will be in place.
- Activity supplies are to be disinfected after each activity or disposed of.
- Areas designated for activities will be thoroughly sanitized prior and after an activity.
- Outings will be planned and coordinated in the last step of reopening. Outings will follow social distancing (6ft), universal masking and infection control protocols.

<table>
<thead>
<tr>
<th>Visitation</th>
<th>A plan for visitation has been established by The Jewish Home that meets the intent of the PA guidelines.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>- Step 1 – no visitation</td>
</tr>
<tr>
<td></td>
<td>- Step 2 – outdoor visitation – no more than 30 minutes per visit</td>
</tr>
<tr>
<td></td>
<td>Outdoor visitation will be permitted in facility designated areas.</td>
</tr>
<tr>
<td></td>
<td>Outdoor visitation will be pre-scheduled with the facility staff. Social distancing (6ft) must always be maintained between the resident and visitors.</td>
</tr>
<tr>
<td></td>
<td>Universal masking is mandatory during visitation. Visitors will be screened and monitored. Designated area will be disinfected prior to and after each scheduled visit.</td>
</tr>
<tr>
<td></td>
<td>- Step 3 – indoor visitation – no more than 30 minutes per visit</td>
</tr>
<tr>
<td></td>
<td>Indoor visitation will be permitted in facility designated/neutral areas.</td>
</tr>
<tr>
<td></td>
<td>Indoor visitation will be pre-scheduled with the facility staff. Indoor visitation will have a limit of 2 visitors per session. Social distancing (6ft) must always be maintained between the resident and visitors.</td>
</tr>
<tr>
<td></td>
<td>Universal masking is mandatory during visitation. Visitors will be screened and monitored. Designated area will be disinfected prior to and after each scheduled visit. In-room visitation will be permitted only for end-of-life situations and for residents who are bed bound, given appropriate PPE.</td>
</tr>
<tr>
<td></td>
<td>*Children may visit when accompanied by an adult within the number of allowable visitors. Children must maintain strict social distancing (6ft). Children over the age of 2 must wear a facemask.</td>
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</tbody>
</table>

| Volunteers       | Volunteers are permitted to enter facility in Step 2 and Step 3 of the reopening. Volunteers will be educated on facility infection control protocols, screened per facility policy and provided appropriate PPE. Volunteers may assist facility with resident outdoor and indoor visitation protocols. |

| County Shut Down | If the Governor decides to shut down Dauphin County and make it a red zone again, then the reopening plan reverts back to pre-Step 1 state of no activities, no communal dining, and no visitation. |

For any questions regarding The Jewish Home reopening plan, please contact Nursing Home Administrator Kristina Carlevale at 717-441-8504.
Reopening Implementation Plan for the Pennsylvania Department of Human Services's Interim Guidance for Personal Care Homes, Assisted Living Residences and Private Intermediate Care Facilities During COVID-19

FACILITY INFORMATION

This section contains the name and location of the facility along with contact information for an individual designated by the facility. That individual does not have to be the Administrator but should be someone available to respond to questions regarding the implementation plan.

1. FACILITY NAME

The Residence at The Jewish Home of Greater Harrisburg

2. STREET ADDRESS

4004 Linglestown Road

3. CITY

Harrisburg

4. ZIP CODE

17112

5. NAME OF FACILITY CONTACT PERSON

Jasmine M. Staten, Administrator

6. PHONE NUMBER OF CONTACT PERSON

717-441-8530

DATE AND STEP OF REOPENING

The facility will identify the date upon which all prerequisites will be met to begin the reopening process and the step at which the facility will enter reopening. Those facilities that experienced a significant COVID-19 outbreak will identify the date the Department of Health survey was conducted (that is required prior to reopening).

7. DATE THE FACILITY WILL ENTER THE REOPENING PROCESS

8/31/2020

8. SELECT THE STEP AT WHICH THE FACILITY WILL ENTER THE REOPENING PROCESS – EITHER STEP 1 OR STEP 2 [CHECK ONLY ONE]

☐ Step 1

The facility must meet all the Prerequisites Included in the Interim Guidance for Personal Care Homes, Assisted Living Residences and private Intermediate Care Facilities During COVID-19

☒ Step 2

The facility must meet all the Prerequisites, including the baseline universal test for COVID-19 administered to staff and residents (in accordance with the June 26, 2020, Order of the Secretary of Health)

AND

Have the absence of any new facility onset of COVID-19 cases for 14 consecutive days since baseline COVID-19 testing
### DATE AND STEP OF REOPENING

9. **HAS THE FACILITY EXPERIENCED A SIGNIFICANT COVID-19 OUTBREAK? (IF NO, SKIP TO #11)**

The Residence has experienced an significant outbreak of COVID-19, that has resulted in six resident infections and three staff infections. Of the six resident infections, two have resulted in death.

### STRATEGY FOR TESTING, COHORTING, PERSONAL PROTECTIVE EQUIPMENT, AND STAFFING

To ensure the facility has taken appropriate measures to protect residents and staff, descriptions of those strategies are required in this section (prerequisites to enter the reopening process).


| 6/13/2020 | to | 6/26/2020 |

11. **DESCRIBE THE ABILITY TO HAVE COVID-19 DIAGNOSTIC TESTS ADMINISTERED TO ALL RESIDENTS SHOWING SYMPTOMS OF COVID-19 AND TO DO SO WITHIN 24 HOURS**

The Residence has existing contracts with Quest Diagnostics and Mako Laboratories to facilitate timely testing of residents.

12. **DESCRIBE THE ABILITY TO HAVE COVID-19 DIAGNOSTIC TESTS ADMINISTERED TO ALL RESIDENTS AND STAFF IF THE FACILITY EXPERIENCES AN OUTBREAK, INCLUDING ASYMPOMATIC STAFF**

The Residence has completed universal baseline testing for all staff and residents on 6/26/2020. In the event of an outbreak, Quest Laboratories and the PA Department of Health State Laboratory, as well as additional laboratories under contract would be utilized to administer testing to residents and staff. Contact tracing would be performed to establish a priority in the testing process. At this time, we are able to complete testing via nasopharyngeal and anterior nares swabbing.

13. **DESCRIBE THE PROCEDURE FOR TESTING OF NON-ESSENTIAL STAFF AND VOLUNTEERS**

Current staff employed at The Residence are deemed essential. Non-essential staff and volunteers have not been permitted entrance into The Residence per CMS directed restrictions recommended for long term care facilities. We appreciate the time, service and dedication of the non-essential staff and volunteers, and look forward to welcoming them in Step 3 of the reopening process.

14. **DESCRIBE THE PROCEDURE FOR ADDRESSING RESIDENTS OR STAFF THAT DECLINE OR ARE UNABLE TO BE TESTED**

Staff that refuse to be tested will not be permitted to work until a test is conducted and a negative test result is received. Respecting resident’s right to refuse testing, those that refuse will be placed on isolation precautions, and treated as a presumptive positive for COVID-19 resident. Staff will care for them using Transmission-based Precautions for 14 days. If they are in a companion suite they will have to be relocated to an single suite. They will be monitored for signs and symptoms of COVID-19 during this period by nursing staff. This is congruent with PA HAN 509.

15. **DESCRIBE THE PLAN TO COHORT OR ISOLATE RESIDENTS DIAGNOSED WITH COVID-19 IN ACCORDANCE WITH PA-HAN-509 PURSUANT TO SECTIN 1 OF THE INTERIM GUIDANCE FOR PERSONAL CARE HOMES, ASSISTED LIVING RESIDENCES AND INTERMEDIATE CARE FACILITIES DURING COVID-19.**

The Residence has developed a plan and capacity for a COVID positive unit within the facility, anticipating those who may test positive and live in companion suites with a shared space and would need relocated. Residents who test positive within The Residence that have a single apartment are able to remain in their respective residence with the door shut at all times. The Residence has adopted guidance from PA-HAN-509 to ensure resident and staff safety. The Residence has implemented preventative techniques to identify, mitigate, and manage COVID-19 exposures and infections. Included are continued active surveillance via test and screening residents and staff, dedication of staff to exposed residents as feasible, and on site testing of symptomatic staff and residents.

16. **DESCRIBE THE CURRENT CACHE OF PERSONAL PROTECTIVE EQUIPMENT (PPE) AND THE PLAN TO ENSURE AN ADEQUATE SUPPLY OF PPE FOR STAFF (BASED ON THE TYPE OF CARE EXPECTED TO BE PROVIDED)**

The Residence maintains a current 60 day supply on hand of PPE. The Residence is in contact with and maintains a relationship with local, state, and federal entities to support emergent shortages of PPE.
## Strategies for Testing, Cohorting, Personal Protective Equipment, and Staffing

17. **Describe the Current Staffing Status and the Plan to Ensure No Staffing Shortages**

Staffing is operating above the minimum required ratios for Personal Care Homes set forth by Department of Public Welfare, in reference to our current resident census and mobility needs. In the event of multiple staff absences we will utilize our emergency staffing plan, in which we will utilize licensed and certified agency staff, staff whom have completed the Temporary Nurse Aide training, staff who are non-clinical for tasks that do not involve direct resident care within The Residence, use of administrative staff that are licensed and/or certified for direct care tasks. Should the implementation of those initiatives be unsuccessful we will contact DHS and DOH respectively, for support.

18. **Describe the Plan to Halt All Reopening Facilities and Return to Step 1 If the Facility Has Any New Onset of Positive COVID-19 Cases**

In the event any new COVID-19 cases are identified in residents and/or staff, The Residence will immediately halt the reopening process and revert back to the prerequisite stage. Therefore, the facility would be closed to visitors, non-essential staff, and volunteers. Independent of the Governor’s reopening plan, The Residence reserves the authority to revert back to step one, and/or limit access to areas of The Residence as deemed necessary to maintain and ensure the safety of the residents and staff.

## Screening Protocols

In each block below, describe the screening protocol to be used including where screening occurs, method of determining symptoms and possible exposure, and action taken if screening reveals possible virus. Include how the data will be submitted to the Department.

19. **Residents**

Residents are screened twice daily by clinical staff for fever and other COVID symptoms. Residents that leave for medically necessary appointments are screened upon their return to the facility. The Residence will isolate any resident that is symptomatic for COVID-19, pending test results, they will be placed on transmission based precautions per DOH guidance.

20. **Staff**

Staff are screened at the beginning of their shift for fever and possible exposure to COVID-19. The Residence is utilizing a test and symptom based approach to identify asymptomatic and symptomatic staff. Staff are also screened for fever and development of symptoms at the conclusion of their shift by the front desk staff. Any staff member with a temperature above 99.0 degrees are not permitted to work until they are fever free for 24 hours without the use of fever reducing medication. Staff are educated about COVID-19 risks outside of work. Cloth masks were provided to every staff member for usage outside of work to utilize off site to maximize their protection, and that of our residents. All staff are required to wear facial masks during their shift within The Residence with the exception of during times when eating/drinking or utilizing the restroom. Travel vacation requests are granted on a case to case basis and staff travelling to ‘hot spots’ are required to quarantine for seven days upon their return and have a negative test result.

21. **Healthcare Personnel Who Are Not Staff**

Person who enter The Residence whom are not staff are required to prescreening before entrance to the facility, and upon the conclusion of their business within the facility. Entrance is restricted if they fail the questionnaire, or a question warrants investigation. Agency personnel are required to have a negative COVID-19 test result prior to commencement of their shift at The Residence. They are also subject to the same testing requirements, in regards to timing, if they wish to continue working at The Residence on an ongoing basis.
**SCREENING PROTOCOLS**

22. **NON-ESSENTIAL PERSONNEL**

Non-essential personnel are not permitted entrance into The Residence at the current time. They will be permitted entry during step 3 of the reopening phase.

23. **VISITORS**

Visitation is restricted to end-of-life circumstances. Visitors are screened at the entrance for fever using a symptom-based approach. Visitors are required to wear full PPE (gown, gloves, mask), go directly to their loved ones destination, and maintain 6-foot distance from others. Those found in violation of these rules may be asked to leave the premises. Pets are not permitted on the premises.

24. **VOLUNTEERS**

Volunteers are not permitted entrance into The Residence at the current time. They will be permitted entry during step 3 of the reopening phase.

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**COMMUNAL DINING FOR RESIDENTS UNEXPOSED TO COVID-19**

Communal dining is the same for all steps of reopening so there is no need to differentiate among the three steps.

25. **DESCRIBE COMMUNAL DINING MEAL SCHEDULE, INCLUDING STAGGERED HOURS (IF ANY)**

Residents will be allowed to eat in the main dining room on an alternating schedule at least three times a week. Residents are encouraged to dine in their rooms, as safely possible.

26. **DESCRIBE ARRANGEMENT OF TABLES AND CHAIRS TO ALLOW FOR SOCIAL DISTANCING**

Table will be minimum 6 feet apart, with no more than seating for two at each table.

27. **DESCRIBE INFECTION CONTROL MEASURES, INCLUDING USE OF PPE BY STAFF**

Dining staff will maintain physical and social distancing as possible during the serving of meals. Staff will wear facial masks, gloves, and eye protection during the serving of meals. Continued cleaning and disinfecting of high touch surfaces in the dining room before and after resident meals. Opening of windows as possible to allow airing out of dining room between meals.

28. **DESCRIBE ANY OTHER ASPECTS OF COMMUNAL DINING DURING REOPENING**

n/a

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**ACTIVITIES AND OUTINGS**

In each block below, describe the types of activities that will be planned at each step and the outings that will be planned at Step 3 (an all-inclusive list is not necessary). Include where they will be held and approximately how many residents will be involved. Describe how social distancing, hand hygiene, and universal masking will be ensured. Also include precautions that will be taken to prevent multiple touching of items such as game pieces.

29. **DESCRIBE ACTIVITIES PLANNED FOR STEP 1 (FIVE OR LESS RESIDENTS UNEXPOSED TO COVID-19)**

Residents will be screened prior to activities for COVID related symptoms, and temperature. Social distancing, hand hygiene, and wearing a face mask is required at all times during the duration of the activity. The activities will be held in the activity room or outdoors. All materials and surfaces are cleaned using an EPA approved chemical before and after activities. Activities will be for five or less residents at a given time on a rotating basis.

30. **DESCRIBE ACTIVITIES PLANNED FOR STEP 2 (TEN OR LESS RESIDENTS UNEXPOSED TO COVID-19)**

Maintaining comparable requirements to Step one, only increased to no more that ten residents at a time.
ACTIVITIES AND OUTINGS

31. DESCRIBE ACTIVITIES PLANNED FOR STEP 3

Maintaining comparable requirements to Step one and two, increased to no more than 25 residents at a time.

32. DESCRIBE OUTINGS PLANNED FOR STEP 3

No outings off of The Residence will be planned until the conclusion of step 3.

NON-ESSENTIAL PERSONNEL

In Step 2, non-essential personnel deemed necessary by the facility are allowed (in addition to those already permitted in Section 4 of Interim Guidance for Personal Care Homes, Assisted Living Residences and Intermediate Care Facilities During COVID-19). In Step 3, all non-essential personnel are allowed. Screening and additional precautions including social distancing, hand hygiene, and universal masking are required for non-essential personnel.

33. DESCRIBE THE LIMITED NUMBER AND TYPES OF NON-ESSENTIAL PERSONNEL THAT HAVE BEEN DETERMINED NECESSARY AT STEP 2

The Residence has deemed all staff as essential during the COVID-19 pandemic. Vendors that will be granted access in Step 3 will be beautician and therapy personnel.

34. DESCRIBE HOW SOCIAL DISTANCING, HAND HYGIENE, AND UNIVERSAL MASKING WILL BE ENSURED FOR NON-ESSENTIAL PERSONNEL AT STEPS 2 AND 3

Non-essential personnel not wearing a facemask will not be permitted entrance into The Residence. Social distancing will be maintained as their areas of work are spaced out appropriately to ensure social distancing can be maintained between clients. Alcohol based hand gels and soap and water are available to the staff to maintain hand hygiene.

35. DESCRIBE MEASURES PLANNED TO ENSURE NON-ESSENTIAL PERSONNEL DO NOT COME INTO CONTACT WITH RESIDENTS EXPOSED TO COVID-19

Non-essential personnel are restricted from entering direct care areas. Residents who are requesting or receiving their services will be in their respective areas of business. Therapy has a separate gym. Beautician has a separate salon.

VISITATION PLAN

For visitation to be permitted in Steps 2 and 3 of reopening (as described in Section 6 of Interim Guidance for Personal Care Homes, Assisted Living Facilities and Intermediate Care Facilities During COVID-19), the following requirements are established. Screening and additional precautions including social distancing, hand hygiene, and universal masking are required for visitors.

36. DESCRIBE THE SCHEDULE OF VISITATION HOURS AND THE LENGTH OF EACH VISIT

Visitation hours will occur in 30 minute intervals between the hours of 1100 and 1700, Tuesday-Friday.

37. DESCRIBE HOW SCHEDULING VISITORS WILL OCCUR

Family members who would like to visit would contact the Activities Director to schedule a visit. Consideration would be taken to ensure that every resident has a fair chance to have a visitation that week to ensure equity during the scheduling process.

38. DESCRIBE HOW VISITATION AREA(S) WILL BE SANITIZED BETWEEN EACH VISIT

Visitation area will be sanitized with an EPA approved cleaner. Time will lapse between visits to allow for disinfection of the area prior to starting another visitation.

39. WHAT IS THE ALLOWABLE NUMBER OF VISITORS PER RESIDENT BASED ON THE CAPABILITY TO MAINTAIN SOCIAL DISTANCING AND INFECTION CONTROL?

Two visitors are allowed per visit. During visitation social distancing and the use of masks will be strictly enforced.
**VISITATION PLAN**

40. **DESCRIBE THE ORDER IN WHICH SCHEDULED VISITS WILL BE PRIORITIZED**

Visits will be prioritized based on the residents need and emotional state.

41. **DESCRIBE HOW THE FACILITY WILL DETERMINE THOSE RESIDENTS WHO CAN SAFELY ACCEPT VISITORS AT STEP 2 (CONSIDERING SUCH SAFETY FACTORS AS EXPOSURE TO OUTDOOR WEATHER AND TRANSPORTING RESIDENT TO VISITOR LOCATION)**

The Residence clinical team will determine the priority of scheduling visits, taking into account mobility, resident well being and cognition, and the weather.

42. **DESCRIBE THE OUTDOOR VISITATION SPACE FOR STEP 2 TO INCLUDE THE COVERAGE FOR SEVERE WEATHER, THE ENTRANCE, AND THE ROUTE TO ACCESS THE SPACE**

The visitation location details will be discussed with prospective visitors at the time of scheduling. Location may be altered due to weather or emergencies, as deemed by the Administrator.

43. **DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING OUTDOOR VISITS**

Proper signage, and markings on the ground.

44. **DESCRIBE THE INDOOR VISITATION SPACE THAT WILL BE USED IN THE EVENT OF EXCESSIVELY SEVERE WEATHER TO INCLUDE THE ENTRANCE AND THE ROUTE TO ACCESS THE SPACE**

In the case of inclement weather visitation will be conducted in the Residence private dining room.

45. **DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING INDOOR VISITS**

The visitation space is arranged to maintain six foot distance between the resident and their visitors.

46. **DESCRIBE HOW THE FACILITY WILL DETERMINE THOSE RESIDENTS WHO CAN SAFELY ACCEPT VISITORS AT STEP 3 (CONSIDERING SUCH SAFETY FACTORS AS TRANSPORTING RESIDENT TO VISITOR LOCATION)**

The clinical staff will determine which residents are safely able to accept visitation.

47. **WILL OUTDOOR VISITATION BE UTILIZED AT STEP 3? IF NO, SKIP TO QUESTION #52**

Yes, outdoor visitation will be encouraged within our enclosed screened in area. Outdoor visits will occur in weather that is under 85 degrees. Indoor visitation in a designated area. All visitation will be monitored by a staff member to ensure that social distancing guidelines are being maintained.


same

49. **DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING OUTDOOR VISITS (IF THE SAME AS STEP 2, ENTER "SAME")**

same

50. **DESCRIBE THE INDOOR VISITATION SPACE THAT WILL BE USED TO INCLUDE THE ENTRANCE AND THE ROUTE TO ACCESS THE SPACE (IF THE SAME AS STEP 2, ENTER "SAME")**

same

51. **DESCRIBE HOW A CLEARLY DEFINED SIX-FOOT DISTANCE WILL BE MAINTAINED BETWEEN THE RESIDENT AND THE VISITOR(S) DURING INDOOR VISITS (IF THE SAME AS STEP 2, ENTER "SAME")**

same

52. **FOR THOSE RESIDENTS UNABLE TO BE TRANSPORTED TO THE DESIGNATED VISITATION AREA, DESCRIBE THE INFECTION CONTROL PRECAUTIONS THAT WILL BE PUT IN PLACE TO ALLOW VISITATION IN THE RESIDENT'S ROOM**
VISITATION PLAN

Visitors will be screened upon entrance to the facility. Universal masking is required. Entrance will be restricted to visitors that have a fever or are visibly ill. Children that are unable to maintain social distance standards, or comply with these measures, will be asked to leave.

VOLUNTEERS

In Step 2, volunteers are allowed only for the purpose of assisting with outdoor visitation protocols and may only conduct volunteer duties with residents unexposed to COVID-19. In Step 3, all volunteer duties may be conducted, but only with residents unexposed to COVID-19. Screening, social distancing, and additional precautions including hand hygiene and universal masking are required for volunteers.

53. DESCRIBE INFECTION CONTROL PRECAUTIONS ESTABLISHED FOR VOLUNTEERS, INCLUDING MEASURES PLANNED TO ENSURE VOLUNTEERS DO NOT COME INTO CONTACT WITH RESIDENTS EXPOSED TO COVID-19

Volunteers will be screened upon entrance of the facility during Step 3 of reopening. Universal masking is required. Proper hand hygiene is required, and encouraged throughout the duration of their duties. Proper signage would identify COVID-19 areas and volunteers are restricted from entering COVID positive areas.

54. DESCRIBE THE DUTIES TO BE PERFORMED BY VOLUNTEERS DURING STEP 2

Volunteers are permitted to support The Residence off site during step 2

(Signature of Administrator)  8/6/2020

DATE
July 31, 2020

Dear Friends and Family of The Campus,

On July 30, we tested all residents and staff of The Campus. This testing went relatively smoothly. As of this writing, we await the results which we will share as soon as we receive them.

To date, we continue to have no known or confirmed positive COVID cases among our residents in our skilled nursing facility. There were two staff members who tested positive in prior tests. One has recovered, tested negative, and has returned to work. The other team member is awaiting a second negative test result before returning.

In the personal care home, we have had three staff test positive. Two of those have recovered and have returned to work while the third has not yet been cleared to return. There have been six PCH residents test positive. Two of those residents are not in the building. Of the four who are in the building, three have twice tested negative and we are awaiting the results of the fourth resident as part of yesterday’s testing.

These encouraging results in both buildings are a tribute to our staff adhering to the protocols that The Campus has put in place, and to their conscientious observance of safe practices outside of work. The Campus has been aggressive in developing and enforcing policies and procedures designed to keep residents and co-workers safe.

Again, as the results of yesterday’s testing are received, we will share them with you. At that point, we will also plan our next round of testing in accordance with state requirements. Our hope is that we can soon permit more interaction and socialization between residents.

As always, if you have any questions, you are encouraged to contact me, Kristina (NHA) or Jasmine (PCHA).

Sincerely,

Allen
Allen Geckle, CEO
July 24, 2020

Dear Friends and Family of The Campus,

On July 15-16, we tested staff and residents of both buildings. Our own staff tested the personal care home staff and residents. PCH results showed no new COVID positive cases and, in fact, three of the residents who had previously tested positive had negative tests. Our two staff who had tested positive in June are also now negative and both will be back at work in the next few days. There is only one resident in the building from the group that tested positive in June. This is a testament to the great work being done by the staff in The Residence.

Due to the volume of testing needed and lack of sufficient test kits, we used a new contracted service to test the SNF residents and staff on July 16. As of today, we have still only received about 1/3 of the results of that testing, but all returned results were negative for COVID. As of this writing, we have had two SNF staff members test positive in June and no residents have tested positive to date. One of the staff has recovered and has returned to work. Again, a great job is being done by staff to prevent cases in the SNF.

Our next round of Campus-wide testing is scheduled for Thursday, July 30. The bi-weekly testing is part of our steps to meet the state’s requirements for loosening some of the restrictions on resident movement and activities. As we move into August, we will keep families up to date on the possibility and plans for relieving some of the restrictions currently in place.

Again, we have been visited by agencies of both the state and federal government who looked at our infection control protocols, policies and communications. Both agencies commended our Campus for its preparations for and response to COVID.

If you have not done so, please look at the information on the LeadingAge website regarding to the Act of Older Adults. We need this assistance now and in the future.

As always, you are welcome to contact me, Jasmine (PCHA) or Kristina (NHA) with any questions.

Sincerely,

Allen

Allen Geckle, CEO
July 17, 2020

Dear Friends and Family of The Jewish Home,

This week’s news brings no changes in our skilled nursing facility. Since the start of the pandemic, staff and residents have been tested as part of facility-wide testing and based on symptoms. To date, we have had two previously mentioned staff members who tested positive and both remain out of the building while recovering.

On Thursday, 7/16, all residents and staff were retested. Results of that testing will be shared as soon as received. Our next Campus-wide testing will take place on Thursday, July 30. These tests are part of the requirement for reopening facilities to some form of visitation and allowing for some communal activities.

The PA Department of Health visited the skilled nursing home today as part of a state-wide inspection of nursing facilities’ Infection Control practices. The inspector spent part of the day observing staff as well as reviewing our preparations and extensive documentation. The inspector commended The Campus on our protocols, documentation, and communication and said our work to this point was ‘exemplary’!

As a reminder, you can help by adding your voice to our pleas to the government for additional support. Please go to www.LeadingAge.org/act and look over the Act for Older Adults. You can contact your legislator to request their support of the Act. There are five essential actions being asked of the government:

1. Immediate access to Personal Protective Equipment;
2. Access & Funding for Regular Testing of Residents and Staff;
3. Safety Amidst the Reopening of States;
4. Funding & Support for Providers Across the Continuum of Care; and
5. Recognition for Heroic Frontline Workers During the Pandemic.

These letters are intended to help in keeping you informed and up to date on developments at The Jewish Home. As needed, contact Kristina Carlevale, Nursing Home Administrator, or me with questions.

Kristina Carlevale, NHA 717.441.8504 kcarlevale@jhgh.org
Allen Geckle, CEO 717.441.8556 ageckle@jhgh.org
For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

*Allen*
Allen Geckle, CEO
July 17, 2020

Dear Friends and Family of The Residence,

We again tested residents and staff working in The Residence over the course of three days from July 14-16. While all results have not been returned, those that have come back showed no new cases of COVID in residents, staff or private duty aides working in the personal care home. In fact, three of the original five residents who tested positive in June have now tested negative for COVID!

The two staff members who tested positive in June are still recovering at home and will be required to have two negative tests before returning to work. We hope both are back with us soon.

The next round of testing is scheduled for Thursday, July 30 and will include all residents and staff of the entire Campus.

Once we receive the remaining tests results from this week, Jasmine and I will be in touch with state officials and will discuss a strategy for loosening some of the restrictions on movement in the building, as well as resuming some small group activities and possibly even small group dining options. Our goal is to allow for more socialization as soon as it is safe to do so.

The PA Department of Health visited the skilled nursing home today as part of a state-wide inspection of facilities Infection Control practices. While this was focused on the SNF, The Campus’ COVID Taskforce has worked to develop protocols that are consistent between the buildings. The DoH commended The Campus on our protocols, documentation, and communication and said our work to this point was ‘exemplary’!

Once again, I want to commend all staff working in the personal care home for their heroic efforts! The staff continues to come to work and perform their tasks in a manner that continues to provide for the safety of both residents and staff. Their diligence in observing the protocols have helped to prevent spread of the virus.

As a reminder, you can help by adding your voice to our pleas to the government for additional support. Please go to www.LeadingAge.org/act and look over the Act for Older Adults. You can contact your legislator to request their support of the Act. There are five essential actions being asked of the government:

1. Immediate access to Personal Protective Equipment;
2. Access & Funding for Regular Testing of Residents and Staff;
3. Safety Amidst the Reopening of States;
4. Funding & Support for Providers Across the Continuum of Care; and
5. Recognition for Heroic Frontline Workers During the Pandemic.

Feel free to contact either Jasmine Staten, PCH Administrator, or me with questions. Again, Jasmine has remained very active as she recovers.

Jasmine Staten, PCHA  717.443.9072 (cell)  jstaten@jhgh.org
Allen Geckle, CEO  717.441.8556  ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding as we continue to work diligently to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen
Allen Geckle, CEO
July 10, 2020

Dear Friends and Family of The Jewish Home,

This week’s news brings no changes in our skilled nursing facility. Since the start of the pandemic, staff and residents have been tested as part of facility-wide testing and based on symptoms. To date, we have had two previously mentioned staff members who tested positive and both remain out of the building while recovering.

On Thursday, 7/16, all residents and staff are scheduled to be retested. Results of that testing will be shared as soon as received.

The PA Department of Health released guidance for nursing home reopening on June 28. There are three stages to reopening. Prior to each stage, the facility must complete universal testing to ensure that there are no positive cases for 14 days. With each round of negative testing, facilities can move to another stage. Each stage lowers restrictions for the facility. Controlled visitation is permitted only once the facility reaches stage three. In the interim, we continue to offer virtual visits and numerous families have visited through windows of the resident’s room.

I am often asked what families can do to assist in this difficult time. As long term care fights for the resources and support needed to care for those we serve, you can help by adding your voice to our pleas to the government for additional support. Please go to www.LeadingAge.org/act and look over the Act for Older Adults. You can contact your legislator to request their support of the Act. There are five essential actions being asked of the government:

1. Immediate access to Personal Protective Equipment;
2. Access & Funding for Regular Testing of Residents and Staff;
3. Safety Amidst the Reopening of States;
4. Funding & Support for Providers Across the Continuum of Care; and
5. Recognition for Heroic Frontline Workers During the Pandemic.

Please support our call for these vital needs for government assistance.

These letters are intended to help in keeping you informed and up to date on developments at The Jewish Home. As needed, contact Kristina Carlevale, Nursing Home Administrator, or me with questions.

Kristina Carlevale, NHA 717.441.8504  kcarlevale@jhgh.org
Allen Geckle, CEO 717.441.8556 ageckle@jhgh.org
For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Allen
Allen Geckle, CEO
July 10, 2020

Dear Friends and Family of The Residence,

This week, all staff and most residents currently working and residing in The Residence were retested. All tests were negative for COVID. We are awaiting two tests for staff as of this writing.

Residents who had previously tested positive were not retested this week in accordance with recommendations from our state oversight agencies. Those residents remain on isolation protocols and will be retested this week.

As part of the organized plan for reopening long term care facilities, regular testing is mandatory. We will continue to test residents and staff until we receive the results necessary to meet the criteria for loosening restrictions and reopening the building. Once the next testing date is set, we will let you know.

Staff in the personal care home have been nothing short of heroic during the pandemic, working tirelessly to provide care for our residents and enduring the extra protocols that require full time wearing of gowns, masks and face shields. Their devotion to your loved ones has been extraordinary.

I am often asked what families can do to assist in this difficult time. As long term care fights for the resources and support needed to care for those we serve, you can help by adding your voice to our pleas to the government for additional support. Please go to www.LeadingAge.org/act and look over the Act for Older Adults. You can contact your legislator to request their support of the Act. There are five essential actions being asked of the government:

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3. Safety Amidst the Reopening of States;
4. Funding & Support for Providers Across the Continuum of Care; and
5. Recognition for Heroic Frontline Workers During the Pandemic.

Please support our call for these vital needs for government assistance.
You are also encouraged to contact either Jasmine Staten, PCH Administrator, or me with questions. Again, Jasmine has remained very active as she recovers.

Jasmine Staten, PCHA  717.443.9072 (cell)  jstaten@jhgh.org  
Allen Geckle, CEO  717.441.8556  ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding as we continue to work diligently to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen
Allen Geckle, CEO
July 5, 2020

Dear Friends and Family of The Jewish Home,

Good Morning!

This letter is to notify you that the results for the three residents that were the subject of the July 2 letter have been received and all three tests were negative for COVID-19, meaning it was not detected. Again, the tests were performed out of precaution. At the current time, there are no confirmed positive cases among working employees or residents of the skilled nursing facility.

Additional information will be shared as it becomes available. These notices are sent not simply to meet a regulation, but to maintain communication and transparency with families while visitation is restricted. As needed, contact Kristina Carlevale, Nursing Home Administrator, or me with questions.

Kristina Carlevale, NHA    717.441.8504    kcarlevale@jhgh.org
Allen Geckle, CEO        717.441.8556    ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Allen
Allen Geckle, CEO
July 2, 2020

Dear Friends and Family of The Jewish Home,

Today the Nursing department identified three residents with respiratory symptoms and temperatures. These residents are housed on the South Wing of the nursing home. The families of those three residents have been notified. The residents have been tested and the facility awaits the results of those tests. The three residents are currently in isolation and transmission-based precautions have been put into place.

Additional information will be shared as it becomes available. These notices are sent not simply to meet a regulation, but to maintain communication and transparency with families while visitation is restricted. As needed, contact Kristina Carlevale, Nursing Home Administrator, or me with questions.

Kristina Carlevale, NHA  717.441.8504  kcarlevale@jhgh.org
Allen Geckle, CEO  717.441.8556  ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Recently we informed you of two staff who had tested positive during the month of June. Neither employee has returned to work at this point.

Staff in both buildings have been nothing short of heroic in their response to COVID and their willingness to come to work and perform their duties day-after-day amidst the uncertainty of this disease. As new information becomes available, our taskforce continues to adjust protocols as necessary in an effort to keep residents and staff safe during this pandemic.

Thank you for your patience and understanding. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen
Allen Geckle, CEO
July 3, 2020

Dear Friends and Family of The Residence,

I hope this week’s letter finds most of you enjoying a restful July 4th weekend. The staff in the PCH continues to work tirelessly to provide the physical and even the emotional care needed by our residents. We all look forward to the day that we can open our doors again and return to some level of normalcy.

As of Friday, there are no new or suspected cases of COVID in the personal care home. Staff continue to care for the five residents who tested positive during the June 24 testing, and those residents have been isolated. Staff diligently follow protocols regarding protective equipment and sanitation. The two staff members who tested positive in June are still out of the building and will not return until they have received two tests that are negative for COVID.

With the recent return of Michal and Karen in Activities, some residents have been able to get outside for brief periods of sun and socialization in the past week. These two have also assisted Nursing with some other tasks, which still limits time spent with residents. They will also help with additional Facetime and other virtual visits for family and residents.

Because of the positive cases, we will be testing all staff and residents on a regular basis beginning with a building wide test early next week. We are working both through private testing companies and the government to obtain the testing supplies and lab capacity needed to carry out this testing.

We are often asked if there is anything family members can do to help. I will give you two small ways you can help that can have a tremendous impact. Please keep in regular contact with your loved one living in The Residence. The residents are spending so much more time alone in their rooms, which increases their anxiety and depression levels. Continued contact from you will help. Also, please reinforce that staff are doing all that they can to attend to them as quickly as possible, and we ask for patience from residents waiting for staff to attend to them.

For those who have private duty aides with a resident, please reinforce to those aides the need to follow the proper protocols that are in place for wearing and preserving the protective equipment that we have provided and the need to be flexible and follow the protocols for retesting. This will help in both containment of the virus and in the eventual reopening.

Again, staff have been wonderful in their efforts and dedication. We have attempted to add additional help through agency to give staff a bit of relief, but as hard as help was to find before
the pandemic, it is even more difficult in the current climate. Jasmine works on scheduling daily and has been able to obtain some additional help which has helped.

We are sending this update both by email and hard copy. If you are not on our email list, you are encouraged to sign up for our emergency contact list by providing your email address to Jack Walker at jwalker@jhgh.org. This will allow you to receive our communications in a timelier manner.

You are also encouraged to contact either Jasmine Staten, PCH Administrator, or me with questions. Again, Jasmine has remained very active as she recovers.

Jasmine Staten, PCHA 717.443.9072 (cell) jstaten@jhgh.org
Allen Gecke, CEO 717.441.8556 ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding as we continue to work diligently to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen

Allen Geckle, CEO
June 26, 2020

Dear Friends and Family of The Jewish Home,

The Campus-wide testing of residents and staff was completed on Wednesday. Today, we received results. I am pleased to report that all residents of the skilled nursing facility tested negative. However, one member of the Nursing team did test positive meaning there have now been two positive tests among staff. Both team members have stopped working in the building.

Details of the previous employee were outlined in last week’s letter. That staff member has not worked since early June. The new positive case was a CNA in our Guild unit. With the results of all residents and other staff testing negative, Nursing management began reviewing “contact tracing” for that aide. Nursing will maintain the protocols of screening residents three times daily, and additional testing of residents and staff will take place in accordance with state guidelines. Nursing and Administration will keep family members informed of the plans for additional testing.

We understand the anxiety that separation is creating for residents and their families. While we continue to comply with state mandated guidelines that restrict visitation, we are investigating options that will allow residents to see family soon. In the meantime, you are encouraged to continue to work with our Activities staff to coordinate virtual visits with your loved one.

As mentioned last week, The Campus was visited by the US Public Health Service Corps. This team reviewed our Campus policies and procedures related to COVID and observed staff in both buildings. They were very pleased with what we have in place and made a few additional recommendations based on observations. Their consensus was that The Campus is doing an outstanding job and stated that we were well ahead of many of the facilities they have visited.

With the state loosening some of the previous restrictions and allowing businesses to reopen, we have continuously reminded staff to be judicious in their behaviors outside of work. We are also providing cautions and guidelines to staff related to vacations to protect both residents and staff.

You are also encouraged to contact either Kristina Carlevale, Nursing Home Administrator, or Allen Geckle, CEO with questions.

  Kristina Carlevale, NHA    717.441.8504   kcarlevale@jhgh.org
  Allen Geckle, CEO        717.441.8556     ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.
Staff in both buildings have been nothing short of heroic in their response to COVID and their willingness to come to work day-after-day amidst the uncertainty of this disease. Our taskforce continues to review new information and adjust protocols as necessary to keep both residents and staff during this pandemic.

Thank you for your patience and understanding as we continue to work to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen
Allen Geckle, CEO
June 26, 2020

Dear Friends and Family of The Residence,

Campus-wide testing was completed on Wednesday to obtain baseline information and to meet the state mandate. While no PCH staff tested positive, there were several residents of the PCH who did test positive. Jasmine contacted those residents and families earlier today and was working to contact others to inform them that their results were negative. If you have not received a call, your resident had a negative test result.

While still out of the building herself, Jasmine has been working with staff to perform ‘contact tracing’ of the positive residents. Given that the building had already restricted communal dining and eliminated group activities, it is believed there has been little to no contact among the residents. Most residents are staying in their rooms to avoid unnecessary contact.

Jasmine is working with the state to determine timing for additional testing of all PCH residents and staff. Since the first positive test in early June, we have been able to secure additional tests and lab contracts.

The staff have responded tremendously well and have immediately implemented additional steps for caring for those who tested positive and to safeguard those who tested negative. Nursing also continues to monitor all residents for symptoms. With the separation of buildings, our Nursing staff has done an incredible job of handling many duties in addition to their normal care efforts.

While many of you have inquired about visiting residents, the state has still maintained their direction that long-term care facilities remain closed to visitors. With the return of Activities staff, there will be more options for virtual visits. Both Michal and Karen are returning this week and will be available to help coordinate those visits and look in on residents.

Additionally, recognizing the isolation of residents, Jasmine and I are discussing how to safely provide residents with some time outdoors. We will work with the Activities staff to provide such options this week as well.

In last week’s letter, I mentioned the Campus visit by the US Public Health Service Corps to review our policies and procedures and to observe our staff as they performed their tasks. On 6/19 and again at their exit on 6/23, the US PHS complimented The Campus on its protocols and preparations for COVID and reinforced that even with all of these in place, this virus can find a way inside. The team felt we were well prepared and even ahead of many campuses they have visited.
While this news can be alarming, know that the staff is working in heroic fashion to contain the virus and prevent spread. As you talk to your loved one, you can assist in significant way by:

- Encouraging your resident to wear a mask when outside of their room and while receiving care in their room.
- Reporting any symptoms or changes in health to Nursing.
- Staying in their room and maintaining social distancing whenever they are outside of their room; and
- Maintaining good hand hygiene always.

We are sending this both by email and hard copy. If you are not on our email list, you are encouraged to sign up for our emergency contact list by providing your email address to Jack Walker at jwalker@jhgh.org. This will allow you to receive our communications in a timelier manner.

You are also encouraged to contact either Jasmine Staten, PCH Administrator, or me with questions. Again, Jasmine has remained very active as she recovers.

Jasmine Staten, PCHA 717.443.9072 (cell) jstaten@jhgh.org
Allen Geckle, CEO 717.441.8556 ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding as we continue to work diligently to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen
Allen Geckle, CEO
June 19, 2020

Dear Friends and Family of The Jewish Home,

As of this writing, there are no known residents in the skilled nursing building who have tested positive for COVID. In addition to staff being screened upon arrival and at the end of each shift, residents are screened 3 times daily for any symptoms that would indicate a need for further testing.

With the recent positive tests in the personal care building, we have separated The Campus into three distinctive units – the personal care building, the skilled nursing building, and the kitchen. No staff travel between units with only very rare exceptions with senior management approval.

Yesterday, a group of four specialists in infection control from the US Public Health Services visited The Campus to review our protocols and precautions. This group works under authority of the US Surgeon General. They looked at our division of buildings and duties, our protocols for “zoning”, personal protective equipment, screening and testing, cleaning, hand sanitizing, etc. They were very impressed with full Campus-wide response to COVID from our first meeting through today. The group collectively said that The Campus was “doing an excellent job”. They were particularly impressed that our taskforce has been so proactive and meet so regularly to stay on top of changing conditions and new information, and that the taskforce includes several physicians. This group will return on Monday and Tuesday to perform fit testing of staff N95 masks as an extra precaution and will discuss a summary of their observations from today.

The Campus has been able to secure a contract and supplies to do the mass testing that the state has mandated for completion by July 24. This is scheduled to be conducted on Wednesday and Thursday, June 24 – 25. If you are a Power of Attorney for a resident and have not completed a testing consent form, please send that as soon as possible to ensure the testing is not delayed. Results of testing will be shared individually and collectively as soon as received.

Knowing the Governor has moved Dauphin County to the “green zone” publicly, please understand that the Department of Health continues to restrict visitation even in green. The Home continues to work hard to keep families and residents connected and will continue to schedule visits using Facetime and Zoom. We are working on additional ways you can connect with residents and we hope to have more information in the days ahead.

While the video conference has not been scheduled due to the extra work around separating the buildings and planning for testing, we will schedule that as soon as possible. We realize you have questions and concerns which may not be adequately explained in letters.
You are also encouraged to contact either Kristina Carlevale, Nursing Home Administrator, or me with questions.

Kristina Carlevale, NHA  717.441.8504       kcarlevale@jhgh.org
Allen Geckle, CEO       717.441.8556       ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding as we continue to work to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen
Allen Geckle, CEO
June 20, 2020

Dear Friends and Family of The Jewish Home,

I will again begin by saying that, as of this writing, there are no residents of the skilled nursing facility who have tested positive for COVID. Further, nursing home residents are screened three times daily for temps and symptoms, and there are no residents suspected based on symptoms.

This letter, following closely on the heels of the letter of June 19, is simply to alert you that we received notice today that a staff person in our housekeeping department tested COVID positive. Per the Housekeeping Supervisor, this person last worked on June 5.

Immediately upon notification, our Infection Preventionist, Lin Vickinovac, RN and our Director of Nursing, Chris Fuchs, RN began working with other staff and those of us on the COVID Taskforce to trace this staff member’s exposure to the residents and staff. Based on this tracing effort, it is strongly felt that she contracted the virus during her time off since June 5. Again, she has not worked since June 5, and thus the facility is now beyond the time that symptomology would be expected in someone who contracted it from person-to-person contact.

Other than this, there is nothing new to report since the June 19 memo. I simply wanted to alert you in case you received news elsewhere. The team was on top of this immediately to identify potential risk to both residents and staff, and was confident that we are beyond any area of concern based on timeframe.

You are also encouraged to contact either Kristina Carlevale, Nursing Home Administrator, or me with questions.

Kristina Carlevale, NHA 717.441.8504 kcarlevale@jhgh.org
Allen Geckle, CEO 717.441.8556 ageckle@jhgh.org

Sincerely,

Allen
Allen Geckle, CEO
June 19, 2020

Dear Friends and Family of The Residence,

As this letter comes to you, it has been over two weeks since our staff member tested positive and over a week since our one resident tested positive. Since that time, we have continued to test residents and have had no other resident tests show a positive result. We did receive notice Thursday afternoon that our Personal Care Administrator has tested positive. She has been out of the building since last Sunday when she first recognized symptoms.

For over a week, we have been expanding protocols and protection precautions to protect residents and staff. These have included not having residents in any public area nor gathering in any groups. Understanding that this is difficult on residents, it is a precaution to prevent spread.

Retesting will be conducted on all residents and staff this week, which will also meet the state requirement for baseline testing of all long-term care staff and residents. Based on federal and state guidelines for testing, an incubation period must be observed from the last possible exposure to a positive person before retesting. Testing is scheduled to occur on Wednesday. Because of the slow turnaround with the current testing service, we have contracted with a service provider that will come onsite to do testing and will turnaround test results faster. While we are testing the entire Campus next week, because of the known positives experienced in the PCH, those residents and staff will be prioritized for testing. We hope to have those tests late Thursday or on Friday. Families will be contacted as soon as the results are received.

The Department of Health assisted in obtaining a review of our infection control protocols, particularly those in place for COVID. Four staff from the US Public Health Service, which is overseen by the Surgeon General, visited our facility on Friday. I met with them for five hours, reviewing our building layout, policies and procedures, responses to positives and touring and observing our building. The team commended The Campus’ preparations and response, stating at exit that we have done an “excellent job”. Again, they commended us on everything from our inclusion of physicians and frequency of our taskforce to the depth and implementation of our protocols and, finally, their observations of the staff observance of those protocols.

They are returning Monday and Tuesday to fit test the staff N95 masks to add an additional layer of protection and will share any suggestions they have from the notes and observations of Friday. With the return of our PCH Activities Coordinator anticipated in the next couple of days, we also discussed some our my and Jasmine’s ideas for working with the residents to safely give them more opportunities for socialization in the days ahead.
As we discuss socialization, I must remind everyone that while the Governor has moved Dauphin County to the “green zone” for business and other purposes, the state DoH and CMS has remained adamant that long term care facilities remain closed to outside visitations. Again, with Michal’s return, we hope we can expand our use of virtual visits and encourage the “window visits” as well.

Our COVID Taskforce team, made up of administration, senior nursing staff, and several of our physicians who see residents in the SNF, have met numerous times each week since early March to review guidelines and best practices. We continue to meet to adjust current protocols and adopt new ones as new information comes available.

While I announced plans for a video conference in the June 12th update letter, we were unable to do that due to the Administrator’s illness, the other protocols we were implementing this week, and the importance of the infection control inspection on Friday. We understand you have questions and concerns and the letters may not answer all of those. Every attempt will be made to schedule a conference in the days ahead. While she is out, Jasmine has remained active in communicating with staff, residents, and families, and is available for questions.

We are sending this both by email and hard copy. If you are not on our email list, you are encouraged to sign up for our emergency contact list by providing your email address to Jack Walker at jwalker@jhgh.org. This will allow you to receive our communications in a timelier manner.

You are also encouraged to contact either Jasmine Staten, PCH Administrator, or me with questions. Again, Jasmine has remained very active as she recovers.

Jasmine Staten, PCHA 717.443.9072 (cell)  jstaten@jhgh.org
Allen Geckle, CEO 717.441.8556  ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding as we continue to work diligently to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen
Allen Geckle, CEO
June 12, 2020

Dear Friends and Family of The Jewish Home,

As last week’s letter announced, a staff member in our personal care home (“The Residence”) tested positive for COVID. This individual had been in the PCH the day prior. Upon notification, Campus management conducted “contact tracing” and determined that this person had not been in the skilled nursing facility, nor had this person had contact with any residents of the SNF. No residents or staff in the skilled nursing facility have tested positive for COVID.

Yesterday, we received notification that a PCH resident has tested positive in the hospital. Upon notification of the employee positive test, Campus management immediately began working with the Department of Health (DoH) on protocols following the recommendations of the Center for Disease Control and Prevention (CDC).

For months, a taskforce consisting of management from administration and nursing, along with several of our physicians, have been developing and implementing protocols to prevent the spread of COVID. Additional steps taken since the notification of the COVID positive employee in the PCH include restricting staff movement between buildings, increased monitoring of residents for symptoms, and full use of personal protective equipment by all staff, including masks, gowns and face shields. Increased cleaning and disinfecting of touch points throughout all buildings has been a constant since the onset of the pandemic.

Recently, the Pennsylvania Secretary of Health and the Governor mandated testing for all residents and staff in long term care facilities in PA. This must be completed by July 24. The Campus has been accumulating the test kits and planning to conduct this testing in anticipation of this mandate. Consents have been sent to residents or POAs in advance of the testing. If residents refuse testing, they must be deemed “presumptive positive” and additional protocols will be mandated in the SNF. Please assist by returning those consents.

We know this is a difficult time for everyone – residents, family members and staff. Not being present to see what is being done surely contributes to anxiety. Certainly, there will be more questions as testing begins and results are received.

A video conference will be scheduled for next week to share information, including plans for testing, review current protocols, and answer questions. Instructions for participating in that video conference will be sent out early in the week. For those who are receiving this communication in hard copy by mail, you are encouraged to sign up for our emergency contact list by providing your email address to Jack Walker at jwalker@jhgh.org. This will allow you to receive our communications in a timelier manner.
You are also encouraged to contact either Kristina Carlevale, Nursing Home Administrator or me with questions.

Kristina Carlevale, NHA    717.441.8504       kcarlevale@jhgh.org
Allen Geckle, CEO         717.441.8556       ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding as we continue to work to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen
Allen Geckle, CEO
June 12, 2020

Dear Friends and Family of The Residence,

As last week’s letter announced, one of our staff members tested positive for COVID. This staff person had been in the building for one day prior to the date of the test. Upon notification, the staff person was instructed to remain at home. Administration immediately began working with Department of Health (DoH) and in conjunction with the recommendations of the Center for Disease Control and Prevention began isolation and monitoring protocols, including testing residents and staff who were identified to have had direct contact with this staff person. Testing was conducted and sent to the designated lab for processing and results are still pending as of this writing.

On Wednesday, a PCH resident was diagnosed with symptoms consistent with COVID and was sent out to the hospital as symptoms dictated. Last evening, Administration was notified that the resident had tested positive for COVID and remains hospitalized at this time. Nursing and Administration will remain in contact with the hospital to monitor that resident’s condition.

For months, a taskforce consisting of management from administration and nursing, along with several of our physicians, have been developing and implementing protocols to prevent spread of COVID. Upon initial notification of the positive staff, additional protocols were initiated. These include residents isolating in their apartments to help prevent contact transmission, continued wearing of masks by residents when outside of their apartments or when receiving care, restricting staff to one building location, and full use of personal protective equipment by staff including mask, gowns and face shields. Our Housekeeping staff continues with constant cleaning and disinfecting of touch points throughout all buildings. Communal activities and dining have been stopped and residents are eating meals in their room. Residents are routinely monitored for symptoms consistent with COVID.

The original testing was done in consultation with the DoH and was limited to those staff and residents who had direct contact with the staff person who tested positive. With the news of the second positive test, testing is being expanded to include all remaining residents and staff in the PCH. That testing will begin immediately, and results will be reported to residents and families. You can assist by returning the testing consent forms to Jasmine Staten. By regulation, residents who refuse testing must be treated as “presumptive positive”.

As stated, residents have been asked to remain in their apartments and staff have been checking on residents regularly and working hard to console those who feel isolated. Families can help by encouraging residents to comply with the protocols for both their safety and the safety of those around them.
We know this is a difficult time for everyone – residents, family members and staff. Certainly, there will be more questions as new information becomes available over the next few days. Another memo will be distributed as soon as the results of testing are received.

A video conference will be scheduled for next week to share the results of the testing, review current protocols, and answer questions. Instructions for participating in that video conference will be sent out early in the week. For those who are receiving this communication in hard copy by mail, you are encouraged to sign up for our emergency contact list by providing your email address to Jack Walker at jwalker@jhgh.org. This will allow you to receive our communications in a timelier manner.

You are also encouraged to contact either Jasmine Staten, PCH Administrator or me with questions.

Jasmine Staten, PCHA  717.441.8530   jstaten@jhgh.org
Allen Geckle, CEO    717.441.8556   ageckle@jhgh.org

For the most up-to-date information regarding COVID, please visit the CDC website at http://www.cdc.gov/covid19.

Thank you for your patience and understanding as we continue to work to keep our residents and staff safe during this pandemic. Staff have appreciated the support and encouragement shown by families and others throughout the last several months.

Sincerely,

Allen
Allen Geckle, CEO
June 5, 2020

Dear Friends and Family of The Campus,

The Campus of The Jewish Home of Greater Harrisburg is concerned for the ongoing welfare, safety, and health of our residents. The Centers for Disease Control and Prevention (CDC) is monitoring the outbreak of COVID-19. The people most likely to become severely ill from COVID-19 are older adults and those with underlying medical conditions.

This letter is to alert you that yesterday evening, June 4, we learned that one of our personal care home ancillary staff members tested positive for COVID-19. This staff person was in the building earlier this week and has been instructed to remain at home as have staff members who worked closely with this individual. We continue to actively monitor our residents for signs and symptoms of COVID-19, and have contacted and are working with our local and state health departments. There are no other known positive COVID cases among staff or residents in either the skilled nursing facility or personal care home.

Onsite staff continue to follow the CDC’s recommendations to reduce the risk of spreading COVID-19. These include strict hand sanitizing procedures and wearing facemasks, gowns, and gloves as required when interacting with residents. Isolation protocols and precautions have been developed and implemented as well. All activities in the PCH have been discontinued and residents are being asked to remain in their rooms and are being monitored.

To help minimize the risk of our residents contracting COVID-19, we continue to suspend all visits to The Campus of The Jewish Home of Greater Harrisburg. This decision was made in accordance with recommendations from the Centers for Medicare & Medicaid Services (CMS). We understand that connecting with family members is important. We will continue to offer Skype and Facetime connections with families, in addition to those who can receive telephone calls, emails and text messages.

For the most up-to-date information on this topic, please visit the CDC website at http://www.cdc.gov/covid19. And, of course, you can contact the building Administrators – Jasmine Staten, PCH Administrator or Kristina Carlevale, NH Administrator or me with any questions.

Thank you for your patience and understanding as we continue to work to keep our residents and staff safe during this pandemic.

Sincerely,

Allen Geckle, CEO
May 29, 2020

Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

Another week ends with The Campus continuing to have no confirmed COVID cases among staff or residents. We are overwhelmed by the gestures of support from our families and friends. The cards, letters and contributions have lifted spirits more than you can imagine!

Our taskforce continues to monitor state and federal guidelines to prepare for the possibility of Campus-wide COVID testing. While The Campus pursues adequate testing supplies, we will continue to contact POAs to obtain consent forms for testing should it become mandated or should The Campus start to experience positive cases.

As a reminder, when speaking with your loved one, please reinforce the need to wear their masks when out of their room or apartment, or when staff are providing care to them.

Along with testing supplies, management and staff diligently pursue the acquisition of other needed personal protective equipment including gloves, masks, goggles and gowns.

The Campus continues to isolate new admissions and readmissions for several days to observe for symptoms before those residents interact with other residents. Staff serving those residents during that observation period wear full protective equipment as a precaution.

While Dauphin County has moved to “Yellow Status”, this is a reminder that Center for Medicare Services (CMS) and Department of Health (DoH) mandates regarding restrictions on visitation are still in place. The Campus is looking for ways to facilitate better interaction between families and residents. In the meantime, we will continue with the “virtual visits”.

We thank you for your continued support in this unusual and unprecedented time.

Allen

Allen Geckle, CEO
May 22, 2020

Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

The Campus continues to be what we call “COVID-naive”, meaning no confirmed cases among staff or residents. On behalf of all staff, thank you for the kind words and gestures of support we have received. It is a difficult and challenging time for all!

When visiting with your loved one via Facetime, Skype or other means, you could assist us greatly by encouraging the resident to wear their mask whenever they are outside of their apartment or room, or when care is being provided. Most residents have been outstanding however, several have been reluctant to wear the masks provided. We do realize that it is uncomfortable. Safety is our number one priority.

Our taskforce, which includes several of our physicians, continues to monitor the CDC and DOH requirements to look at what we can do to ease the challenges of isolation experienced by our residents. We are expanding our video visit capabilities and are looking at other ways to allow families and residents to connect.

Following the success of the recent parade coordinated by members of the Jewish Community, Campus staff are looking to have something similar that will include family members in early June. Once details are completed, advance notifications will be sent out.

We continue to monitor the state’s decision making on wide-spread testing. If implemented, it will require a quick response on the part of The Campus. To facilitate that response, Campus staff will be reaching out to POAs to have consent forms completed for the testing. More information will be sent to those from whom consent forms will be required, and information about testing will be sent to all once mandated.

As always, if you have questions, feel free to reach out to me or either building Administrator. And, remember, our number one priority is the safety of residents and staff.

Allen
Allen Geckle, CEO
May 15, 2020

Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

Here is your weekly update related to The Campus and its response to the COVID-19 pandemic. The Campus continues to be what we call “COVID-neutral”, meaning no confirmed cases among staff or residents. Staff have been very good about following protocols. The residents are mostly complying with the request to wear masks when out of their rooms and apartments.

A question has been asked several times about admissions and readmissions, given media portrayals of hospitals sending COVID positive residents to long term care facilities. Our policy has been and continues to be that an individual must test negative prior to leaving the hospital and will be required to stay in isolation for 72 hours upon arrival at our facility. This applies to both new admissions and readmissions.

The Campus continues to restrict people entering our buildings, as well as resident appointments outside of our buildings. Most of our physician visits are now being handled through telemedicine using iPads. As of today, we have notified our hospice providers of the same policy as we know many of them go in and out of many facilities. While not ideal, the priority is on preventing an asymptomatic COVID positive providers from entering.

We continue to monitor the state’s decision making on wide-spread testing. While there is a strong push for long term care to be universally tested, there are challenges in doing so. As we are able to still report that we have no confirmed cases, The Campus will likely be brought into mandatory testing later facilities with confirmed or suspected cases.

While the restrictions continue, we know how much you want to visit your loved ones and we are working to both expand our capabilities for video visits and look at other possibilities for families to interact with residents. In the interim, we did have a group from the Jewish Community visit today and circle the building in vehicles with horns, signs and cheers for the residents and staff. Residents from both buildings were outside to be greeted and cheered by the passing vehicles. We will look to do that with families in the near future.

As always, if you have questions, feel free to reach out to me or either building Administrator. And, remember, our number one priority is the safety of residents and staff.

Allen

Allen Geckle, CEO
May 8, 2020

Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

While well over half of the facilities in PA and several in our county deal with COVID positive cases, our Campus remains COVID-naïve, meaning we have no confirmed cases. We closely monitor symptoms in both residents and staff and have had numerous tests performed – all of which have been negative. We continue to screen and “quarantine” staff at home if symptoms indicate.

This morning, we had the fortunate opportunity to meet with a Medical Director from a facility that dealt with an outbreak in March. He shared many of their practices as they moved from many confirmed cases back to no confirmed cases in about one month’s time. He also shared several “I wish we had done this sooner” tips with our group. He was impressed with what we have in place!

As a result of the meeting with this doctor, and the research of our own taskforce and medical staff, we have implemented some additional strategies to keep residents and staff safe. Going forward, all outside appointments have been cancelled. Where needed, physicians are conducting exams and visits via our expanded use of telehealth technology. When emergency situations dictate, residents will be sent to the hospital ER.

The Campus continues to look at ways to ensure the safety of residents and staff, including isolating new admissions and residents returning from hospital stays as we observe them for symptoms. We are working to increase and maintain an adequate supply of personal protective equipment. Please encourage your resident family member to wear their masks when around other residents and staff!

We understand the frustration of not being able to visit and our staff is working hard to conduct as many Skype, Zoom and Facetime visits as possible to keep families connected. This was an area where The Campus was ahead of the curve, and we believe was instrumental in helping to prevent the virus from entering our buildings.

Your understanding, support and cooperation is appreciated as we work tirelessly to keep our residents and staff safe. We look forward to a reunion of hugs, tears of joy, and celebration in the future.

Allen
Allen Geckle, CEO
April 30, 2020

Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

As of this writing, our Campus remains free of any confirmed cases of the coronavirus. We continue to confer with our medical team, as well as state and federal agencies, to ensure we are employing best practices to keep our residents and staff safe.

Campus staff from all departments have been amazing! Attendance has been outstanding, and staff have embraced the protocols and safeguards that have been implemented. Screening of staff upon arrival has been expanded to cover new symptoms as they become known. Management continues to meet and communicate with staff regularly to reinforce best practices and to answer questions. With announcements from the state that more services and entertainment options will be opening, we have stressed the importance of maintaining safe practices to minimize the risks of contracting and transmitting the virus.

As the state changes guidelines, our taskforce will review what is best for our Campus and make changes as necessary and when we feel we can do so safely. For now, we will continue to restrict visitation and outside food deliveries. As we know how important hair care is to our residents, and while our Beauticians will remain out of the building, we have had staff step up and volunteer to provide some basic hair care services.

With weather improving, we will increase opportunities for residents to enjoy the outdoors. Unfortunately, to minimize risks of transmission to residents, we cannot allow visitors to join residents during those outdoor times. As much as we understand how difficult this is, resident safety is our priority. We look forward to resuming visits in the future as much as you do!

If you have any questions or concerns, please do not hesitate to contact me at 717.441.8556 or ageckle@jhgh.org. Stay safe and follow us on Facebook and Twitter to stay up to date on Campus activities!

Allen
Allen Geckle, CEO
April 17, 2020

Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

Every day, we continue look for methods big and small to stave off COVID-19 from entering our Campus. Today, I share another note to alert you to additional changes in our protocols for the protection of residents and staff and to share some information and requests.

There have been several different recommendations about food deliveries and take out food. While we cannot control everything a staff person does outside of work, we can control what happens on our Campus. Not being able to account for the protocols each establishment employs, a decision was made to not allow the outside delivery of food to our buildings from retail establishments or the entry of takeout containers that staff bring to work. We are suggesting that staff bring their own food from home and we are preparing to provide broader opportunities for food on Campus through our café.

This will not preclude families from dropping off favorite dishes for residents. What we will require is that food be delivered in a container, such as glass or plastic, that can be wiped down before entering the facility and delivered to the resident. This will help provide the safest method of sharing food and treats with your loved one.

Frequently, families have inquired about providing food and treats for staff to show their appreciation for the challenges faced and sacrifices made by staff in caring for our residents. For now, the safest manner for recognizing staff would be to make a monetary gift to our Employee Fund. We will use those funds to provide free food to staff throughout the coming weeks and to have an appreciation party for staff when we can again purchase outside products. Checks can be directed to The Jewish Home and note “Employee Fund” in the memo line.

Finally, as things continue to change, we have been updating families through our emergency contact email list. If you have not previously done so, you can supply an email address to Jack Walker at jwalker@jhgh.org. By doing so, you will receive my updates in a timelier manner. You can also view previous letters on our website: www.jewishhomeharrisburg.org.

We appreciate your support as our staff continues to work diligently to protect our residents and staff.

Allen

Allen Geckle, CEO
April 15, 2020

Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

As we see increasing numbers of COVID-positive cases in long term care and given that this pandemic is such a fluid situation, we continue to monitor recommended best practices and adapt our protocols to protect both our residents and staff. The most recent change in recommendations involves the use of masks with residents.

Beginning today, residents in both buildings will be required to wear masks when out of their rooms and when staff are in their room to provide care. This is simply one extra precaution to keep both residents and staff as safe as possible. We hope that you will help us by encouraging your family member to comply with the use of a mask in accordance with the new protocol.

We have also expanded our screening and social distancing practices in both buildings. Further, we have been working with our physicians to implement expanded use of telehealth for physician visits with residents.

Finally, some of you may have read about another facility with a similar name – Jewish Home of Eastern Pennsylvania (JHEP) – that has suffered a significant outbreak of coronavirus. While there was some confusion locally about that facility, please know that JHEP is not affiliated with us and we do not share management or care decisions. We continue to carefully follow the state and federal guidelines for care. Fortunately, because of that focus, our facilities have yet to have a positive test among our residents.

Should you have questions between now and our next update, please feel free to contact me or our building Administrators:

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Allen Geckle
CEO
April 11, 2020

Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

I wanted to provide another update on The Campus’ handling of the COVID-19 pandemic.

To date, there are no confirmed Coronavirus cases in residents or staff in either building! That is a credit to the resilience of our staff and cooperation of our residents in following the protocols that our taskforce has developed, which include:

- Daily screening of both residents and staff;
- Residents have been kept from traveling between buildings;
- Screening of potential admissions for symptoms consistent with the virus;
- Heavy focus on hand washing and sanitizing;
- Attention to disinfecting touch points in both buildings; and
- Increased use of masks by all staff in both buildings.

When symptoms dictate, our physicians will work with the Department of Health to order a COVID test. We have tested two SNF residents, both of whom were found to be negative. Through our screening, we have had several members of our staff self-quarantine. Those staff developed no symptoms and have returned to work.

The response of our staff has been exceptional! We have not experienced any unusual staffing challenges in any of our departments. Direct care and support staff have all demonstrated a dedication to those we serve, and have done so with a positive attitude.

Because The Campus is part of the continuum of care in Central PA, we do continue to admit new residents. Potential admissions are screened prior to acceptance and are isolated upon arrival to observe for any symptoms. We have created an isolation unit to be prepared in the event that a current resident is found to be COVID positive or that a recovering COVID future admission is received from the hospital. We have staff that have volunteered to work in the isolation unit should it be necessary.

Activities staff have done a great job of helping the residents overcome any feelings of isolation. They have helped residents connect with their loved ones through Facetime and Skype.
The taskforce meets throughout the week, even on weekends, by videoconference and we include our physicians on those calls. We follow daily press conferences and teleconferences from state and federal agencies, trade associations and service partners. Everything we do is with the primary intent to keep our residents safe as well as the staff that serves them.

Much work has been done, and we continue to look for new ways to best ensure we have the tools and supplies we need to see The Campus through this unprecedented challenge. Many have asked what they can do to show support for staff. There are two simple things that will have great impact. Monetary contributions will be used for the purchase of food and treats for staff. Notes of thanks and support will be posted throughout the buildings to encourage staff and make them aware that others recognize their heroic work!

As you celebrate Passover or Easter this week, please keep our residents and staff in your thoughts and prayers. And, should you have any questions, feel free to contact me or our building Administrators:

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Allen Geckle  
CEO
Dear Family and Friends of The Campus of The Jewish Home of Greater Harrisburg,

Let me start by saying that as of today, we have had no residents confirmed with COVID-19 in either building nor do we have any staff with COVID-19.

The Campus continues to closely monitor a variety of state and federal sources of information, as well as that of our trade association and other partners, to ensure that we implement the protocols to best protect the residents that are entrusted to us as well as our valued staff.

A taskforce was formed weeks ago, made up of our Medical Director, CEO, Nursing Home Administrator, Personal Care Home Administrator, Director of Nursing and two Assistant Directors of Nursing. The taskforce has numerous scheduled video conference meetings each week and is in regular contact at night and on weekends via email and phone.

Recommendations change as new information becomes available, and we update our protocols as that new information is presented. This memo is intended to highlight some practices that have been implemented, as well as some preparations for possible future needs.

Screening. All staff entering either of our buildings are screened. We have been taking temperatures of every staff member at the beginning of their shift, as well as having them answer a series of questions to identify if there is a potential risk. We have expanded our screening questions as new information identifies new risk factors.

Masks. While some sources have indicated that masks are not necessary unless you are directly dealing with COVID positive residents, we recognize that our staff come and go from our facility. For the safety of our residents, we have implemented an expanded use of masks. We do this with a conscious focus on our supply and ability to acquire masks. We currently require staff in both buildings to wear a mask when in resident populated areas. In the SNF, this means beyond the double doors to resident wings which are currently kept closed. In the PCH, all staff are required to wear masks in all public places as residents are present on all three floors.

Social Distancing. Large scale, communal dining has ceased in both buildings and where necessary for assisting residents with feeding, group dining is done in small groups with distancing observed. Activities are conducted in small groups as well to maintain proper distancing protocols.
Staffing. I am happy to report that we have not had staffing difficulties in either building as a result of the pandemic. Our staff has responded well.

Phone Visits and Nursing Calls. Our Activities staff has been diligently connecting families and residents via video conferencing and other tools. We have received great feedback and notes of appreciation from families. In addition, we have now begun having extra nurses on duty to make calls to families to provide updates.

COVID Positive Unit. Federal and state regulations have mandated that nursing facilities be prepared to accept COVID positive transfers from hospitals. These would be individuals who had been treated in hospitals and are ready for discharge from that level of care. To prepare, we have begun preparations of an isolation unit. This unit will have a separate entrance, will be closed to other areas of the nursing facility, will have its own nursing station and supply closet, and will be staffed by a dedicated group of direct care givers. Our Director of Nursing, Chris Fuchs, has reported that numerous staff members have expressed interest in working in that unit should it be needed! That demonstrates confidence in the protocols that are proposed for that unit and trust in the protocols already being implemented.

Laundry Reminder. For those who have been picking up and dropping off laundry, we just ask that you provide 24-hour notice to facilitate bagging and transporting the laundry to the front entrance prior to your arrival.

Additional Information. We will periodically update information on our website at: www.jewishhomeharrisburg.org. On the home page, you will find a COVID-19 button. That will bring you to messages and a link to Frequently Asked Questions.

We have received many notes of thanks and support as our staff navigates this challenging time. I am grateful for those notes and am proud of the response of the staff to date as they continue to serve our residents in a very difficult time.

Allen Geckle
CEO
A Message from Campus CEO, Allen Geckle (March 17, 2020)

The Campus recognizes the anxiety and uncertainty associated with COVID-19. Our management team and COVID-19 Taskforce is committed to keeping residents and staff safe. While it is impossible to predict what will happen going forward with such a dynamic situation, we continue to monitor all available resources to implement safe practices and precautions.

Our team receives regular updates from numerous state and federal health agencies, along with our trade association and even vendors. Our staff has received instruction on how to protect themselves and residents. Our ancillary departments have increased cleaning and other precautionary procedure and protocols to minimize the risks.

While one of our initial precautions to restrict visitations was difficult, we now know that state and federal agencies and officials have subsequently mandated this action for the protection of residents and staff.

The Campus is committed to providing the safest possible conditions for all concerned, and we appreciate the patience of families as we continue to adapt policies as new information becomes available. Below are some of the frequently asked questions we have received to date.
A Note From Campus CEO, Allen Geckle

March 13, 2020

The Campus has been working to put preventative measures in place pertaining to COVID-19 in accordance with recommendations of state and federal health and emergency management agencies. Though there have been no presumptive cases in our buildings, The Campus has taken the precautionary step to restrict visitations to both buildings until further notice. This is for the protection of our residents and the staff who provide care and essential services. In lieu of in person visitations, our Activities staff will assist residents and families to connect via SKYPE or Facetime. The Campus has been commended by health professionals for the extensive precautionary practices that have been put in place already. Because older adults are more susceptible to this virus, we thank you in advance for your understanding and adherence to our current practices. Below is a link to an article that shows many facilities are taking the same approach.