



October 7, 2021

Dear Families, Friends, and Team Members:

As a follow up to our letter earlier this week in regard to notification of positive covid19 team member in the community, we wanted to share some updates relating to our practices in The Residence (Personal Care/PCH).

- Testing initiatives continue. All PCH residents were tested again today with no new positive cases. Team Member testing will continue through Monday for all regardless of vaccination status (Today and Monday).
- After further review of our vaccination statistics with DOH and the results of our initial testing as well as our PPE strategies we will resume visitation in resident apartments effective 10/8/21.
- We will resume group activities 10/8/21 as well.
- Our Dining Room will remain closed as our dining team will remain under quarantine protocols.
- Our Dining Team members will remain in n95 masks and face shields/goggles until further notice. Our Wellness Team and Ancillary staff serving the PCH community will resume use of surgical masks effective 10/8/21.
- We will ask visitors to continue to be highly aware of surroundings, encourage mask use (required in public areas of the community as passing through to apartments), and please utilize hand sanitizers frequently.
- We will ask visitors to be aware of your visitation hours – our team will continue to serve meals in resident apartments until the Dining Team is able to come out of quarantine status. Please do your best to avoid the following timeframes as our team will be actively entering apartments for meal delivery and heavy use of the elevators: 8-9a, 12-1p, and 5-6p.
- Practices related to the SNF will continue as previously shared in the 10-5-21 letter.

Your patience and understanding are greatly appreciated as we strive to assure your loved ones remain as safe as possible in this ongoing pandemic.

Sincerely,

*Allen*

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